Attachment 1 Bulletin 00-18-04

# Interim Technical Guidance for Claim and Service Documentation

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Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
		Record, Service Notes, and Dinnig	Required Documentation
W7095 (Level 1) 1:1 W8996 (Level 2) 1:1	<ul> <li>Service Notes include: <ul> <li>Identifying information such as Master Client Index (MCI) number or the name of the individual receiving the service;</li> <li>Master Provider Index (MPI) number;</li> <li>Date and start and end time for when services were delivered;</li> <li>Behavioral Specialist signature (E-signature is allowed);</li> <li>Place(s) the service is rendered;</li> <li>Date of evaluation/comprehensive assessment and current behavior support plan as part of</li> </ul> </li> </ul>	Progress Notes: Progress notes are required for this service, please refer to the bulletin for requirements.  In addition to the requirements in the bulletin, progress notes for Behavioral Support shall be signed by the supervisor who is licensed or has a Master's Degree (as applicable).	
		A service note is to be completed for each continuous span of 15 minute units that describes service activities. When all the service note elements listed above are present, the provider may choose to create and use a checklist to document the activities provided to or on behalf of the individual, which may include:  - Conducting a comprehensive assessment of behavior and its causes and an analysis of assessment findings of the behavior(s) to be targeted so that an appropriate behavior support plan may be designed;  - Collection and evaluation of behavioral data;	

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
		<ul> <li>Collaboration with the individual, his or her family, and his or her service plan team for developing a behavior support plan;</li> <li>Completion of comprehensive assessment of presenting issues;</li> <li>Development, updating and maintenance of an individualized, comprehensive behavior support plan;</li> <li>Development of a crisis intervention plan;</li> <li>Development of a fading plan for restrictive interventions;</li> <li>Training and support related to the implementation of behavior support plans;</li> <li>Implementation of activities and strategies identified in the individual's behavior support plan, which may include providing direct behavioral support, educating the individual and supporters regarding the underlying causes/functions of behavior and modeling and/or coaching of supporters to carry out interventions;</li> <li>Monitoring implementation of the behavior support plan, and revising as needed; and</li> <li>For individuals requiring level 2 services as defined in the Waivers, address the complex needs and/or risk of decreased stability that require a higher level of service.</li> </ul>	

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
		Additional Required Claim Record Information:	
		The provider retains a record of time that staff worked, including electronic documentation (such as E-Signatures or electronic time sheets) that demonstrates the service was provided as specified in the Individual Support Plan (ISP). For individual providers <sup>1</sup> the service note is acceptable documentation.	

<sup>&</sup>lt;sup>1</sup> An individual provider is a person who is not employed by an agency and who directly provides the service, including an individual practitioner, independent contractor or a Support Service Professional in a participant-directed services model.

Code	Service	Required Information for Claim	<b>Progress Notes &amp; Other</b>
		Record, Service Notes, and Billing	Required Documentation
T2025- Basic - 1:2 and Level 1- 1:1.	Shift Nursing – Registered Nurse (RN), Licensed Practical Nurse (LPN)	<ul> <li>Service Notes include:         <ul> <li>Identifying information such as MCI number or the name of the individual receiving the service;</li> <li>MPI number;</li> <li>Nurse signature (E-signature is allowed), license type – RN or LPN;</li> <li>Date and start and end time for when services were delivered;</li> <li>Place(s) the service is rendered;</li> <li>Documentation of activities performed in relationship to the nursing care plan.</li> </ul> </li> <li>A service note is to be completed for each continuous span of 15 minute units that describes service activities. Based upon the diagnosis of the individual, the nurse should document activities around assessment, intervention, response, and any planned next steps. When all service note elements listed above are present, the provider may choose to create and use a checklist to document the activities provided to or on behalf of the individual.</li> <li>Additional Required Claim Record Information:</li> <li>The provider retains a record of time that staff worked, including electronic documentation (such as E-Signatures or electronic time sheets) that demonstrates the service was provided as</li> </ul>	Progress notes are required for this service, please refer to the bulletin for requirements.

Code	Service	Required Information for Claim	<b>Progress Notes &amp; Other</b>
		Record, Service Notes, and Billing	Required Documentation
		specified in the ISP. For individual providers the service note is acceptable documentation.	
T2025 1:1	Speech and Language Therapy	Service Notes include:  - Identifying information such as MCI number or the name of the individual receiving the service;	Progress Notes: Progress notes are required for this service, please refer to the bulletin for requirements.
T2025 1:1	Occupational Therapy (OT)	<ul><li>MPI number;</li><li>Therapist signature (E-signature is allowed) and license type;</li></ul>	Other Documentation: In addition to the requirements in the
T2025 1:1	Physical Therapy (PT)	<ul> <li>Date and start and end time for when services were delivered; and</li> <li>Place(s) the service is rendered.</li> </ul>	bulletin, the following documentation is required:
W7246 1:1	Orientation, Mobility, and Vision Therapy	When applicable, and at a minimum, service notes include/address:  The results of the evaluation;	<ul><li>Physical and Occupational Therapy:</li><li>Prescription for therapy by a physician.</li></ul>
G0176 1:1	Music Therapy	<ul> <li>Treatment activities performed with the individual;</li> </ul>	Orientation, Mobility, and Vision Therapy: - Evaluation and recommendation by
G0176 1:1	Art Therapy	<ul> <li>Development of a home program for caretakers to implement;</li> <li>Training caretakers in the implementation of</li> </ul>	a trained mobility specialist/instructor or a physician.
S8940 1:1	Equine Assisted Therapy	<ul> <li>the home program; and</li> <li>Monitoring the effectiveness of the home program.</li> </ul> A service note is to be completed for each	<ul> <li>Speech and Language Therapy:         <ul> <li>Evaluation and recommendation by an American Speech-Language-Hearing Association (ASHA)</li> </ul> </li> </ul>
		continuous span of 15 minute units that describes what the professional did in relation to the orders or evaluation. Therapists develop a treatment plan	certified and state licensed speech- language pathologist or physician;

Code	Service	Required Information for Claim	<b>Progress Notes &amp; Other</b>
		Record, Service Notes, and Billing	Required Documentation
		and should document activities performed in relationship to the treatment plan.  Additional Required Claim Record Information:  The provider retains a record of time that staff worked, including electronic documentation (such as E-Signatures or electronic time sheets) that demonstrate the service was provided as specified in the ISP. For individual providers the service note is acceptable documentation.	<ul> <li>Music, Art, and Equine Assisted         Therapy: </li> <li>Documentation of the assessment completed by a qualified therapist in accordance with the Waiver that shows the individual's need for the service.</li> <li>If additional sessions are indicated following the assessment of need, therapists providing these services must develop a treatment plan that reflects individualized, attainable goals to be achieved during the remaining sessions.</li> </ul>
T1013 1:1	Communication Specialist	<ul> <li>Service Notes include: <ul> <li>Identifying information such as MCI number or the name of the individual receiving the service;</li> <li>MPI number;</li> <li>The date and start and end time for when services were delivered;</li> <li>Staff signature (E-signature is allowed); and</li> <li>Place(s) the service is rendered.</li> </ul> </li> <li>A service note is to be completed for each continuous span of 15 minute units that describes service activities. When all service note elements listed above are present, the provider may choose to create and use a checklist to document the</li> </ul>	Progress Notes: Progress notes are required for this service, please refer to the bulletin for requirements.

activities provided to or on behalf of the individual,	ired Documentation
· ·	
which may include:  Review of the individual's communication needs;  Assistance to establish environments that emphasize the use of visual cues and other appropriate communication methods as recommended by a Speech-Language pathologist or other qualified professional;  Assistance in the development and implementation of an action plan to remove communication barriers, evaluating the effectiveness of the plan following implementation, and modifying the plan based on the evaluation of its effectiveness;  Education for Supports Coordination Organizations (SCOs), Administrative Entities (AEs), and other appropriate entities about an individual's specific needs related to communication access, legal responsibilities and cultural and linguistic needs;  Participation in and assistance in the development of the individual's service plans.  Additional Required Claim Record Information:  The provider retains a record of time that staff worked, including electronic documentation (such as E-Signatures or electronic time sheets) that demonstrate the service was provided as specified	

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
		in the ISP. For individual providers the service note is acceptable documentation.	
\$9470 1:1	Consultative Nutritional Services	<ul> <li>Service Notes include: <ul> <li>Identifying information such as MCI number or the name of the individual receiving the service;</li> <li>MPI number;</li> <li>Date and start and end time for when services were delivered;</li> <li>Dietitian-Nutritionist signature (E-signature is allowed); and</li> <li>Place(s) the service is rendered.</li> </ul> </li> <li>A service note is to be completed for each continuous span of 15 minute units that describes service activities. When all service note elements listed above are present, the provider may choose to create and use a checklist to document the activities provided to or on behalf of the individual, which may include: <ul> <li>Assessment, notes, and observations;</li> <li>Development of a home treatment/service plan;</li> <li>Training and technical assistance to carry out the home treatment plan; and</li> <li>Monitoring of the individual and the provider in the implementation of the home treatment plan.</li> </ul> </li> </ul>	Progress Notes: Progress notes are required for this service, please refer to the bulletin for requirements.

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
		Additional Required Claim Record Information:  The provider retains a record of time that staff worked, including electronic documentation (such as E-Signatures or electronic time sheets) that demonstrate the service was provided as specified in the ISP. For individual providers the service note is acceptable documentation.	
90846 1:1 without individual present 90847 1:1 with individual present	Family/ Caregiver Training and Support <sup>2</sup>	<ul> <li>Service Notes include: <ul> <li>Identifying information such as MCI number or the name of the individual receiving the service;</li> <li>MPI number;</li> <li>Date and start and end time for when services were delivered;</li> <li>Licensed social worker, licensed psychologist, licensed professional counselor, or licensed marriage and family therapist signature (Esignature is allowed); and</li> <li>Place(s) the service is rendered.</li> </ul> </li> <li>A service note is to be completed for each continuous span of 15 minute units that describes service activities. When all of the service note elements listed above are present, the provider may choose to create and use a checklist to</li> </ul>	Progress Notes: Progress notes are required for this service, please refer to the bulletin for requirements.

<sup>2</sup> These requirements reflect the training and counseling provided by a licensed professional. The requirements for the training and registration fees to attend training events, workshops, seminars or conferences is contained on Page 65 of this document.

Code	Service	Required Information for Claim	<b>Progress Notes &amp; Other</b>
		Record, Service Notes, and Billing	Required Documentation
		document the activities provided to or on behalf of the individual, which may include:  - Implementation of strategies, interventions, and progress relating to the stated goals of the service as indicated in the service plan;  - Instruction about treatment regimens and other services included in the service plan; and  - Assistance provided to safely maintain the individual at home and in the community.	
		Additional Required Claim Record Information:	
		The provider retains a record of time that staff worked, including electronic documentation (such as E-Signatures or electronic time sheets) that demonstrate the service was provided as specified in the ISP. For individual providers the service note is acceptable documentation.	

## **Supported Living**

Service	Required Information for Claim	<b>Progress Notes &amp; Other</b>
	Record, Service Notes, and Billing	Required Documentation
Supported	Service Notes include:	Progress Notes:
Living	- Identifying information such as MCI number or	Progress notes are required for this
	the name of the individual receiving the service;	service, please refer to the bulletin for requirements.
	·	15. 15 quii 5.115.115.
		Behavioral Specialist and Nursing-
	day and that is billed by the provider; and	Progress Notes are required for the
	- Documentation of any indirect support provided	Behavioral Specialist and Nursing
		components of this service.
	monitoring, etc.	Fan Baharianal Casaislist and of
	A comice note is to be consulated for each doubt at	For Behavioral Specialist, one of
	·	the following is to sign progress notes:
	· ·	- The Behavioral Specialist who is
	·	licensed or has a Master's
	provider may choose to create and use a checklist	Degree; or
	to document the activities provided to or on behalf	- A supervisor who is licensed or
	of the individual.	has a Master's Degree.
	Additional Required Claim Record Information:	Other Documentation:
	·	On days that a <i>Behavioral</i>
	, ,	Specialist performs the Supported Living service, there should be
	· · · · · · · · · · · · · · · · · · ·	documentation that includes:
	· · · · · · · · · · · · · · · · · · ·	- Start and end time for the
		Behavioral Specialist;
	Supported	Supported Living  Service Notes include: - Identifying information such as MCI number or the name of the individual receiving the service; - MPI number; - Documentation that indicates the amount of direct support provided to the individual that day and that is billed by the provider; and - Documentation of any indirect support provided by the provider such as on-call support, remote monitoring, etc.  A service note is to be completed for each day that services are provided and that describes service activities that occur that day. When all the service note elements listed above are present, the provider may choose to create and use a checklist to document the activities provided to or on behalf of the individual.

Supported Living			
Code	Service		Progress Notes & Other Required Documentation
		A claim cannot be submitted for the following regardless of documentation completed by the provider:  - Any day that the individual is on therapeutic leave for more than 16 hours. Therapeutic leave is defined as an individual's absence to visit with a relative or friend and the individual is not receiving services from the provider during the absence. A service note must document the start and end times on the day of absence and return.  - Any day the individual is on Medical Leave. Medical Leave is defined as the day the individual is admitted to a medical center through the day before discharge. A provider may only bill for the day the individual is discharged from the medical center.  - When individual(s) transfers from one provider to another provider. The current provider may bill for the day that the transition to a new provider occurs.	<ul> <li>Behavioral Specialist signature (E-Signature is allowed) and title; and</li> <li>The date of evaluation/comprehensive assessment and current behavior support plan as part of the ISP.</li> <li>When applicable and at a minimum, the documentation should include/address:         <ul> <li>Conducting a comprehensive assessment of behavior and its causes and an analysis of assessment findings of the behavior(s) to be targeted so that an appropriate behavior support plan may be designed;</li> <li>Collection and evaluation of behavioral data;</li> <li>Collaboration with the individual, his or her family, and his or her service plan team for developing a behavior support plan;</li> <li>Completion of comprehensive assessment of presenting issues;</li> <li>Development, updating and maintenance of an</li> </ul> </li> </ul>

**Supported Living** 

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
			individualized, comprehensive behavior support plan;  Development of a crisis intervention plan;  Development of a fading plan for restrictive interventions;  Training and support related to the implementation of behavior support plans;  Implementation of activities and strategies identified in the individual's behavior support plan, which may include providing direct behavioral support, educating the individual and supporters regarding the underlying causes/functions of behavior and modeling and/or coaching of supporters to carry out interventions; and  Monitoring implementation of the behavior support plan, and revising as needed.  On days that <i>Nursing</i> is provided as part of the Supported Living services, there should be documentation that includes:  Start and end time for the nurse; and

**Supported Living** 

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
			<ul> <li>Nurse signature (E-Signature is allowed), license type –RN or LPN, and title;</li> <li>Activities performed in relationship to the nursing care plan;</li> <li>Based upon the diagnosis of the individual, the nurse should document activities around assessment, intervention, response, and any planned next steps.</li> </ul>

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
With and Without Day: W9000 1 person home W9029 2 person home W9045 3 person home	Licensed Residential Habilitation With Day  Licensed Residential Habilitation Without Day	<ul> <li>Service Notes include:         <ul> <li>Identifying information such as MCI number or the name of the individual receiving the service;</li> <li>MPI number;</li> <li>Documentation that is in accordance with the applicable licensing chapter; and</li> </ul> </li> <li>Documentation that indicates direct support with the individual is required to confirm that the service is delivered that day and that is billed by the provider — this may be an attendance record, a Medication Administration Record (MAR), etc.</li> </ul>	Progress Notes: Progress notes are required for this service, please refer to the bulletin for requirements.  Behavioral Specialist and Nursing-Progress Notes are required for the Behavioral Specialist and Nursing components of this service.  For Behavioral Specialist, one of the following is to sign the progress notes:  The Behavioral Specialist who is licensed or has a Master's Degree;
W9047 4 person home  W9064 5-8 person home *Modifier HI must be used when billing for Without Day  Needs Group modifiers		A service note is to be completed for each day that describes service activities. When all service note elements listed above are present, the provider may choose to create and use a checklist to document the activities provided to or on behalf of the individual.  Additional Required Claim Record Information:  The provider retains a record of time that staff worked, including electronic documentation (such as E-Signatures or electronic time sheets) that demonstrate the service was provided as specified in the ISP.	<ul> <li>or</li> <li>A supervisor who is licensed or has a Master's Degree.</li> <li>Other Documentation:</li> <li>When the Behavioral Specialist performs the service, there should be documentation that includes:</li> <li>Start and end time;</li> <li>Behavioral Specialist signature (E-Signature is allowed) and title; and</li> <li>The date of evaluation/comprehensive assessment and current behavior</li> </ul>

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
U5, U6, U7 or U8		A claim cannot be submitted for the following regardless of documentation completed by the provider:  - Any day that the individual is on therapeutic leave for more than 16 hours. Therapeutic leave is defined as an individual's absence to visit with a relative or friend and the individual is not receiving services from the provider during the absence. A service note must document the start and end times on the day of absence and return.  - Any day the individual is on Medical Leave. Medical Leave is defined as the day the individual is admitted to a medical center through the day before discharge. A provider may only bill for the day the individual is discharged from the medical center.  - When individual(s) transfers from one provider to another provider. The current provider may bill for the day that the transition to a new provider occurs.	support plan as part of the service plan.  When applicable and at a minimum, the documentation should include/address:  Conducting a comprehensive assessment of behavior and its causes and an analysis of assessment findings of the behavior(s) to be targeted so that an appropriate behavior support plan may be designed;  Collection and evaluation of behavioral data;  Collaboration with the individual, his or her family, and his or her service plan team for developing a behavior support plan;  Completion of comprehensive assessment of presenting issues;  Development, updating and maintenance of an individualized, comprehensive behavior support plan;  Development of a crisis intervention plan;  Development of a fading plan for restrictive interventions;

Code	Service	Required Information for Claim  Record, Service Notes, and Billing	<b>Progress Notes &amp; Other</b>
			- Training and support related to the implementation of behavior support plans; - Implementation of activities and strategies identified in the individual's behavior support plan, which may include providing direct behavioral support, educating the individual and supporters regarding the underlying causes/functions of behavior and modeling and/or coaching of supporters to carry out interventions; and - Monitoring implementation of the behavior support plan, and revising as needed.  On days that <i>Nursing</i> is provided as part of the Residential Habilitation and Life Sharing services, there should be documentation that includes: - Start and end time; - Nurse signature (E-Signature is allowed), license type –RN or LPN, and title; - Activities performed in relationship
			to the nursing care plan; and - Activities around assessment, intervention, response, and any planned next steps.

Residential Habilitation and Life Sharing Effective January 1, 2018
Required Information for Claim Progress Notes & Other

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
W7078 1 person home W7080 2 person home W7082 3 person home	Unlicensed Residential Habilitation	<ul> <li>Service Notes include:         <ul> <li>Identifying information such as MCI number or the name of the individual receiving the service;</li> <li>MPI number;</li> <li>Documentation that indicates direct support provided to the – this may be an attendance record, a MAR, etc.</li> <li>Documentation of any indirect support provided by the Residential Habilitation Provider such as on-call support, remote monitoring.</li> </ul> </li> <li>A service note is to be completed for each day. When all service note elements listed above are present, the provider may choose to create and use a checklist to document the activities provided to or on behalf of the individual.</li> <li>Additional Required Claim Record Information:         <ul> <li>The provider retains a record of time that staff worked, including electronic documentation (such as E-Signatures or electronic time sheets) that demonstrate the service was provided as specified in the ISP.</li> </ul> </li> </ul>	Progress Notes: Progress notes are required for this service, please refer to the bulletin for requirements.  - Behavioral Specialist and Nursing-Progress Notes are required for the Behavioral Specialist and Nursing components of this service.  For Behavioral Specialist, one of the following is to sign the progress notes: - The Behavioral Specialist who is licensed or has a Master's Degree; or - A supervisor who is licensed or has a Master's Degree.  Other Documentation:  When a Behavioral Specialist performs the service, there should be documentation that includes: - Start and end time; - Behavioral Specialist signature (E-Signature is allowed) and title; and - The date of evaluation/comprehensive assessment and current behavior support plan as part of the ISP.

Code	Service	Required Information for Claim	<b>Progress Notes &amp; Other</b>
		Record, Service Notes, and Billing	Required Documentation
		A claim cannot be submitted for the following regardless of documentation completed by the provider:  - Any day that the individual is on therapeutic leave for more than 16 hours. Therapeutic leave is defined as an individual's absence to visit with a relative or friend and the individual is not receiving services from the provider during the absence. A service note must document the start and end times on the day of absence and return.  - Any day the individual is on Medical Leave. Medical Leave is defined as the day the individual is admitted to a medical center through the day before discharge. A provider may only bill for the day the individual is discharged from the medical center.  - When individual(s) transfers from one provider to another provider. The current provider may bill for the day that the transition to a new provider occurs.	<ul> <li>When applicable and at a minimum, the documentation should include/address:</li> <li>Conducting a comprehensive assessment of behavior and its causes and an analysis of assessment findings of the behavior(s) to be targeted so that an appropriate behavior support plan may be designed;</li> <li>Collection and evaluation of behavioral data;</li> <li>Collaboration with the individual, his or her family, and his or her service plan team developing a behavior support plan;</li> <li>Completion of comprehensive assessment of presenting issues;</li> <li>Development, updating and maintenance of an individualized, comprehensive behavior support plan;</li> <li>Development of a crisis intervention plan;</li> <li>Development of a fading plan for restrictive interventions;</li> <li>Training and support related to the implementation of behavior support plans;</li> <li>Implementation of activities and strategies identified in the</li> </ul>

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
		Record, Service Notes, and Billing	individual's behavior support plan, which may include providing direct behavioral support, educating the individual and supporters regarding the underlying causes/functions of behavior and modeling and/or coaching of supporters to carry out interventions; and  - Monitoring implementation of the behavior support plan, and revising as needed.  On days that <i>Nursing</i> is provided as part of the Residential Habilitation and Life Sharing services, there should be documentation that includes:  - Start and end time;  - Nurse signature (E-Signature is allowed), license type – RN or LPN, and title;  - Activities performed in relationship to the nursing care plan; and  - Based upon the diagnosis of the individual, the nurse should
			document activities around assessment, intervention, response, and any planned next steps.

Residential Habilitation and Life Sharing Effective January 1, 2018
Required Information for Claim Progress Notes & Other

Code

Service

		Record, Service Notes, and Billing	Required Documentation
	_		
<u>Life</u>	Life Sharing -	Service Notes include:	Progress Notes:
Sharing-	over 30 hours	- Identifying information such as MCI	Progress notes are required for this
<u>over 30</u>	per week on	number or the name of the individual	service, please refer to the bulletin for
hours per	average	receiving the service;	requirements.
week on		- MPI number;	
average:	Life Sharing -	- Documentation that is in accordance with	Behavioral Specialist and Nursing-
W8593	under 30 hours	the applicable licensing chapter;	Progress Notes are required for the
W8595	per week on	<ul> <li>Documentation that indicates direct</li> </ul>	Behavioral Specialist and Nursing
	average	support with the individual is required to	components of this service
<u>Life</u>		confirm that the service is delivered that	
Sharing -		day and that is billed by the provider –	For Behavioral Specialist, one of the
under 30		this may be an attendance record, a	following is to sign the progress notes:
hours per		MAR, etc.; and	- The Behavioral Specialist who is
week on		<ul> <li>Documentation of any indirect support</li> </ul>	licensed or has a Master's Degree;
average:		provided by the Life Sharing Provider	or
		such as on-call support, remote	- A supervisor who is licensed or has
W7037		monitoring, etc.	a Master's Degree.
1 person			
home		A service note is to be completed for each	Other Decumentation
		A service note is to be completed for each	Other Documentation:
W7039		day. When all service note elements listed	When a Pohavioral Specialist performs
2 person		above are present, the provider may choose	When a <i>Behavioral Specialist</i> performs
home		to create and use a checklist to document	the service, there should be documentation that includes:
		the activities provided to or on behalf of the individual.	
		individual.	- Start and end time;
		Additional Possired Claim Pagerd	- Behavioral Specialist signature (E-
		Additional Required Claim Record Information:	Signature is allowed) and title; and - Date of evaluation/comprehensive
		inioniation.	assessment and current behavior
		The provider retains a record of time that	support plan as part of the ISP.
		staff worked; including electronic	Support plan as part of the ISP.
		Stail Worked, including electronic	1

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
		documentation (such as E-Signatures or electronic time sheets) that demonstrates the service was provided as specified in the ISP. If additional staff is provided as part of the Life Sharing service, there must be a record of time worked.  A claim cannot be submitted for the following regardless of documentation completed by the provider:  - Any day that the individual is on therapeutic leave for more than 16 hours. Therapeutic leave is defined as an individual's absence to visit with a relative or friend and the individual is not receiving services from the provider during the absence. A service note must document the start and end times on the day of absence and return.  - Any day the individual is on Medical Leave. Medical Leave is defined as the day the individual is admitted to a medical center through the day before discharge. A provider may only bill for the day the individual(s) transfers from one provider to another provider. The current provider may bill for the day that the transition to a new provider occurs.	<ul> <li>When applicable and at a minimum, the documentation should include/address:</li> <li>Conducting a comprehensive assessment of behavior and its causes and an analysis of assessment findings of the behavior(s) to be targeted so that an appropriate behavior support plan may be designed;</li> <li>Collection and evaluation of behavioral data;</li> <li>Collaboration with the individual, his or her family, and his or her service plan team developing a behavior support plan;</li> <li>Completion of comprehensive assessment of presenting issues;</li> <li>Development, updating and maintenance of an individualized, comprehensive behavior support plan;</li> <li>Development of a crisis intervention plan;</li> <li>Development of a fading plan for restrictive interventions;</li> <li>Training and support related to the implementation of behavior support plans;</li> <li>Implementation of activities and strategies identified in the</li> </ul>

Code	Service	Required Information for Claim	Progress Notes & Other
		Record, Service Notes, and Billing	Required Documentation
			•
			individual's behavior support plan, which may include providing direct behavioral support, educating the individual and people providing services and supports regarding the underlying causes/functions of behavior and modeling and/or coaching of supporters to carry out interventions; and  - Monitoring implementation of the behavior support plan, and revising as needed.
			On days that <i>Nursing</i> is provided as part of the Residential Habilitation and Life Sharing services, there should be documentation that includes:  - Start and end time;  - Nurse signature (E-Signature is allowed), license type – RN or LPN, and title;  - Activities performed in relationship to the nursing care plan; and  - Activities around assessment, intervention, response, and any planned next steps.

Supplemental Habilitation Effective January 1, 2018 for Residential Habilitation, Life Sharing, and Supported Living

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
W7070 1:1 W7084 2:1	Supplemental Habilitation	When providing Supplemental Habilitation, the provider must document service notes specifically regarding Supplemental Habilitation separately from the service notes for Residential Habilitation, Life Sharing, or Supported Living.  Service Notes include:  Identifying information such as MCI number or the name of the individual receiving the service;  MPI number;  Date and start and end time for when services were delivered;  Signature of the person providing the service (E-Signature is allowed); and  Place(s) the service is rendered.  A service note is to be completed for each continuous span of 15 minute units that describes the Supplemental Habilitation service activities. When all service note elements listed above are present, the provider may choose to create and use a checklist to document the activities provided to or on behalf of the individual.	When providing Supplemental Habilitation, the provider must document progress notes and other documentation specifically regarding Supplemental Habilitation separately from the documentation for Residential Habilitation, Life Sharing, or Supported Living.  Progress Notes: Progress notes are required for this service, please refer to the bulletin for requirements.

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
		Additional Required Claim Record Information:	
		The provider retains a record of time that staff worked, including electronic documentation (such as E-Signatures or electronic time sheets) that demonstrate the service was provided as specified in the ISP.	

Code	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
W8096 1:4  W9860 1:3  W9861 1:2  W9862 1:1  W9863 1:1Enhanced  W9864 2:1Enhanced  W8095 2:1Enhanced		

Code		Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
		Record, Service Notes, and Dining	Required Documentation
		demonstrate the service was provided as specified in the ISP.	
W9795 1:4 W9796 1:3 W9797 1:2 W9798 1:1 W9799 1:1Enhanced W9800 2:1	24 Hour Respite (In- Home Respite, unlicensed Out-of- Home Respite, and Respite in licensed and unlicensed Life Sharing settings), PDS; U4	<ul> <li>Service Notes include: <ul> <li>Identifying information such as MCI number or the name of the individual receiving the service;</li> <li>MPI number;</li> <li>Start and end time for when services were delivered;</li> <li>Signature of person providing the service (E-Signature is allowed);</li> <li>Degree/license/certificate for enhanced service levels only;</li> <li>Place(s) the service is rendered; and</li> <li>Description of the enhanced level of services provided to support the behavioral or medical need, as applicable.</li> </ul> </li> </ul>	Progress Notes: Service/Claims documentation satisfies requirements for progress notes. Therefore, a separate progress note is not needed for this service.
W9801 2:1Enhanced		A service note is to be completed for each day that describes service activities.  Additional Required Claim Record Information:	
		The provider retains a record of time that staff worked, including electronic	

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
		documentation (such as E-Signatures or electronic time sheets) that demonstrate the service was provided as specified in the ISP.	
W9790 1 person home  W9791 2 person home  W9792 3 person home  W9793 4 person home  W9865 2 person home  W9866 3 person home	24 Hour Respite (Licensed Respite Group Homes) and 24 Hour Respite (Respite Only Home)	Service Notes include:  - Identifying information such as MCI number or the name of the individual receiving the service; - Date and start and end time for when services were delivered; - MPI number; - Place(s) the service is rendered; - Signature of person providing the service (E-Signature is allowed); - Degree/license/certificate for enhanced service levels only; and - Description of the enhanced level of services provided to support the behavioral or medical need, as applicable.  A service note is to be completed for each day that describes service activities.  Additional Required Claim Record Information:	Progress Notes: Service/Claims documentation satisfies requirements for progress notes. Therefore, a separate progress note is not needed for this service.
W9871		The provider retains a record of time that staff worked, including electronic	

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
4 person		documentation (such as E-Signatures	
home		or electronic time sheets) that	
		demonstrate the service was provided	
Needs		as specified in the ISP.	
Group		Respite provided in a licensed or	
modifiers U5,		accredited camp should provide	
U6, U7 or U8		separate documentation of the service	
		cost and the room and board	
		component based on the accreditation	
		or certification standard for the camp.	

## **Community Participation Support**

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
		<u> </u>	•
	<25% Community	Service Notes include:	Progress Notes:
W5945	1:2 or 1:3 and	- Identifying information such as	Progress notes are required for this
	>75% Facility	MCI number or the name of	service, please refer to the bulletin for
	1:11 to 1:15	the individual receiving the	requirements.
W5946	<25% Community	service; - MPI number;	In addition Progress Notes for this
	1:2 or 1:3 and	- Date and start and end time	In addition, Progress Notes for this service:
	>75% Facility 1:7 to 1:10	for when services were	- Include the development of a
	<25% Community	delivered:	comprehensive analysis of the
W5947	1:2 or 1:3 and	- Documentation that shows the	individual in relation to following:
VV3941	>75% Facility	times the individual is in the	Strongest interests and personal
	1:2 or 1:6	facility and the times the	preference,
	<25% Community	individual is in the community;	Skills, strengths, and other
	1:1 and	- Signature of staff (E-signature	contributions likely to be valuable
W5948	>75% Facility	is allowed) who provides the	to employers or the community,
	1:7 to 1:15	service and writes the service	<ul> <li>Conditions necessary for</li> </ul>
	<25% Community	note;	successful community inclusion
W5950	1:1 and	- Degree/license/certificate for	and/or competitive integrated
	>75% Facility	enhanced service levels only;	employment.
	1:2 to 1:6	and	- Document the services resulted in
1445054	<25% Community	- Place(s) the service is rendered.	active, valued participation in a broad
W5951	1:1 and	rendered.	range of integrated activities;
	>75% Facility	A service note is to be completed	- Document the activities were chosen
	1:1	for each continuous span of 15	based on the individual's interests,
W5952	<25% Community 1:1 Enhanced and	minute units. When all service	preferences, talents, and strengths; - Document the activities reflected the
VV0002	>75% Facility	note elements listed above are	individual's desired outcomes related
	1:1 Enhanced	present, the provider may choose	to employment, community
	1.1 Elinarioud	to create and use a checklist to	involvement and membership.

Code	C	Community Participation Support	D N. 4 9 O4l
Code	Service	Required Information for Claim	Progress Notes & Other
		Record, Service Notes, and Billing	Required Documentation
W5943	<25% Community	document the activities provided	
	2:1 and	to or on behalf of the individual,	Other Documentation:
	>75% Facility	which may include, but is not	
	2:1 to 1:1	limited to:	On days that <i>Nursing</i> is provided as part
	<25% Community	- Developing skills and	of the service, there should be
W5944	2:1 Enhanced and	competencies necessary to	documentation that includes:
	>75% Facility	pursue competitive integrated	- Start and end time;
	2:1 Enhanced	employment;	- Nurse signature (E-Signature is
	<25% Community	- Promoting a spirit of personal	allowed), license type – RN or LPN
W5940	2:3 and	reliance and contribution to the	and title;
	>75% Facility	community;	<ul> <li>Activities performed in relationship to</li> </ul>
	1:11 to 1:15	<ul> <li>Developing mutual support</li> </ul>	the nursing care plan; and
	<25% Community	and community connection;	<ul> <li>Based upon the diagnosis of the</li> </ul>
W5941	2:3 and	<ul> <li>Developing social networks</li> </ul>	individual, the nurse should
	>75% Facility	and connections within local	document activities around
	1:7 to 1:10	communities;	assessment, intervention, response,
W5942	<25% Community	- Emphasizing, promoting, and	and any planned next steps.
	2:3 and	coordinating the use of unpaid	
	>75% Facility	supports to address individual	
	1:2 to 1:6	and family needs in addition to	
	25% Community 1:2 or	paid services;	
W5958	1:3 and	- Documentation of how the	
	75% Facility 1:11 to	planning and coordinating of	
	1:15	the daily/weekly schedule for	
	25% Community	Community Participation	
14/5050	1:2 or 1:3 and	Supports was done with the	
W5959	75% Facility	individual; and	
	1:7 to 1:10	- Description of the enhanced	
		level of services provided to	
		support the behavioral or	
		medical need, as appropriate.	

Community Participation Support Required Information for Claim

le	Service	Community Participation Support Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
W5960 W5961	25% Community 1:2 or 1:3 and 75% Facility 1:2 to 1:6 25% Community	Additional Required Claim Record Information:  The provider retains a record of time that staff worked,	
	1:1 and 75% Facility 1:7 to 1:15 25% Community	including electronic documentation (such as E- Signatures or electronic time sheets) that demonstrate the	
W5962	1:1 and 75% Facility 1:2 to 1:6	service (including enhanced levels) was provided as specified in the ISP. For	
W5963	25% Community 1:1 and 75% Facility 1:1	individual providers the service note is acceptable documentation.  The provider retains an	
W5964	25% Community 1:1 Enhanced and 75% Facility 1:1 Enhanced	attendance roster that records the individuals who receive services each day, including individuals who meet at a hub.	
W5956	25% Community 2:1and 75% Facility 2:1	A roster is not required for individuals who received Community  Participation Support	
W5957	25% Community 2:1 Enhanced and 75% Facility 2:1 Enhanced	for 100% of time in the community.  To validate claims, the provider needs to review service notes for each week services are rendered to	

determine and document the

**Community Participation Support** 

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
W5953	25% Community 2:3 and 75% Facility 1:11 to 1:15	average percent of time the individual spent in the community and in a facility.	
W5954	25% Community 2:3 and 75% Facility 1:7 to 1:10		
W5955	25% Community 2:3 and 75% Facility 1:2 to 1:6		
W5970	50% Community 1:2 or 1:3 and 50% Facility 1:11 to 1:15		
W5971	50% Community 1:2 or 1:3 and 50% Facility 1:7 to 1:10		
W5972	50% Community 1:2 or 1:3 and 50% Facility 1:2 to 1:6		
W5973	50% Community 1:1 and 50% Facility 1:7 to 1:15		

Code	Service	Required Information for Claim	<b>Progress Notes &amp; Other</b>
		Record, Service Notes, and Billing	Required Documentation
W5974	50% Community 1:1 and 50% Facility 1:2 to 1:6		
W5975	50% Community 1:1 and 50% Facility 1:1		
W5976	50% Community 1:1 Enhanced and 50% Facility 1:1 Enhanced		
W5968	50% Community 2:1 and 50% Facility 2:1		
W5969	50% Community 2:1 Enhanced and 50% Facility 2:1 Enhanced		
W5965	50% Community 2:3 and 50% Facility 1:11 to 1:15		
W5966	50% Community 2:3 and 50% Facility 1:7 to 1:10		

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation	
W5967	50% Community 2:3 and 50% Facility 1:2 to 1:6			
W5982	75% Community 1:2 or 1:3 and 25% Facility 1:11 to 1:15			
W5983	75% Community 1:2 or 1:3 and 25% Facility 1:7 to 1:10			
W5984	75% Community 1:2 or 1:3 and 25% Facility 1:2 to 1:6			
W5985	75% Community 1:1 and 25% Facility 1:7 to 1:15			
W5990	75% Community 1:1 and 25% Facility 1:2 to 1:6			
W5991	75% Community 1:1 and 25% Facility 1:1			

Code	Service	Required Information for Claim	<b>Progress Notes &amp; Other</b>
		Record, Service Notes, and Billing	Required Documentation
W5992	75% Community 1:1 Enhanced and 25% Facility		
	1:1 Enhanced		
W5980	75% Community 2:1 and 25% Facility 2:1		
W5981	75% Community 2:1 Enhanced and 25% Facility 2:1 Enhanced		
W5977	75% Community 2:3 and 25% Facility 1:11 to 1:15		
W5978	75% Community 2:3 and 25% Facility 1:7 to 1:10		
W5979	75% Community 2:3 and 25% Facility 1:2 to 1:6		
W5995	100% Community 1:2 or 1:3		

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
H2015	100% Community 2:3		
W5996	100% Community 1:1		
W5997	100% Community 1:1 Enhanced		
W5993	100% Community 2:1		
W5994	100% Community 2:1 Enhanced		
Available Modifiers: TD, TE, and SE			

Community Participation Support			
Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
		Record, Service Notes, and Dilling	Required Documentation
W7094	Older Adult Daily Living Centers	<ul> <li>Service Notes include: <ul> <li>Identifying information such as MCI number or the name of the individual receiving the service;</li> <li>MPI number;</li> <li>Date and start and end time for when services were delivered;</li> <li>Signature of staff (E-signature is allowed) who provides the service and writes the service note; and</li> <li>Place(s) the service is rendered.</li> </ul> </li> <li>A service note is to be completed for each continuous span of 15 minute units that describes service activities. When all the service note elements listed above are present, the provider may choose to create and use a checklist to document the activities provided to or on behalf of the individual.</li> </ul>	Progress Notes: Progress notes are required for this service, please refer to the bulletin for requirements.
		Additional Required Claim Record Information:	
		The provider retains a record of time that staff worked, including electronic documentation (such as E-Signatures or electronic time sheets) that demonstrate that service was provided as specified in the ISP.	

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
		The provider retains an attendance roster that records the individuals who receive services each day	

## **Home Supports**

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
W1724	Companion	Service Notes include:	Progress Notes:
1:3	Services	- Identifying information such as MCI	Progress notes are required for this
	Basic Staff	number or the name of the individual	service, please refer to the bulletin for
W1725	Support;	receiving the service;	requirements.
1:2	Levels 1, and	- MPI number;	
	2; PDS; U4	- Date and start and end time for when	
W1726		services were delivered;	
1:1		- Signature of the person providing the	
		service (E-Signature is allowed); and	
		- Place(s) the service is rendered.	
		A service note is to be completed for each	
		continuous span of 15 minute units that	
		describes service activities. When all	
		service note elements listed above are	
		present, the provider may choose to create	
		and use a checklist to document the	
		activities provided to or on behalf of the	
		individual, which may include:	
		- Supervision of individuals during awake	
		hours for non-habilitative activities when	
		necessary to ensure the individuals'	
		safety;	
		- Supervision during asleep hours in	
		which non-medical or non-habilitative	
		care is needed to protect the safety of	
		the individual;	
		- Supervision and assistance during	
		awake hours with daily living activities,	
		including grooming, health care,	

	Home Supports			
Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation	
		household care, meal preparation and planning, and socialization; - For agency based providers only, transportation services necessary to enable the individual to participate in the Companion Service.  Additional Required Claim Record Information:  The provider retains a record of time that staff worked, including electronic documentation, (E-Signatures or electronic time sheets) that demonstrate that the service was provided as specified in the ISP.		
W7283 1:1	Homemaker/ Chore, Permanent, Temporary (UA) and PDS and U4 PDS	<ul> <li>Service Notes include:</li> <li>Identifying information such as MCI number or the name of the individual receiving the service;</li> <li>MPI number;</li> <li>Date and start and end time for when services were delivered;</li> <li>Signature of the person providing the service (E-Signature is allowed); and</li> <li>Place(s) the service is rendered.</li> </ul> A service note is to be completed for each	Progress Notes: Service/Claims documentation satisfies requirements for progress notes. Therefore, a separate progress note is not needed for this service.  Other Documentation: - For non-PDS, the individual or family should sign the invoice, timesheet or service note to confirm receipt of services.	
		continuous span of one hour units that		

		Home Supports	-
Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
		describes service activities. When all service note elements listed above are present, the provider may choose to create and use a checklist to document the activities provided to or on behalf of the individual, which may include:  - Cleaning including washing floors, windows, and walls;  - Laundry;  - Meal preparation;  - Tacking down loose rugs and tiles;  - Moving heavy items of furniture to provide safe access and egress;  - Ice, snow, and/or leaf removal; and yard maintenance; and  - Other general tasks to maintain the home in a clean, sanitary and safe condition  Additional Required Claim Record Information:  The provider retains a record of time that staff worked, including electronic documentation, (E-Signatures or electronic time sheets) that demonstrate that the service was provided as specified in the	
		<ul> <li>individual, which may include: <ul> <li>Cleaning including washing floors, windows, and walls;</li> <li>Laundry;</li> <li>Meal preparation;</li> <li>Tacking down loose rugs and tiles;</li> <li>Moving heavy items of furniture to provide safe access and egress;</li> <li>Ice, snow, and/or leaf removal; and yard maintenance; and</li> <li>Other general tasks to maintain the home in a clean, sanitary and safe condition</li> </ul> </li> <li>Additional Required Claim Record Information:  The provider retains a record of time that staff worked, including electronic documentation, (E-Signatures or electronic time sheets) that demonstrate that the</li> </ul>	

**Home Supports** 

Code	Service	Required Information for Claim	<b>Progress Notes &amp; Other</b>	
		Record, Service Notes, and Billing	<b>Required Documentation</b>	

W7058	In-Home and	Service Notes include:	Progress Notes:
1:3	Community	- Identifying information such as MCI	Progress notes are required for this
	Supports	number or the name of the individual	service, please refer to the bulletin for
W7059	Basic; Levels	receiving the service;	requirements.
1:2	1, 2, and 3;	- MPI number;	-
	PDS; U4; and	- Date and start and end time for when	
W7060	Enhanced	services were delivered;	
1:1	Support	- Signature of person providing the	
		service (E-Signature is allowed);	
W7061		- Degree/license/certificate for enhanced	
1:1Enhanced		service levels only; and	
		- Place(s) the service is rendered.	
W7068			
2:1		A service note is to be completed for each	
		continuous span of 15 minute units that	
W7069		describes service activities. When all	
2:1Enhanced		service note elements listed above are	
		present, the provider may choose to create	
		and use a checklist to document the	
		activities provided to or on behalf of the	
		individual, which may include:	
		- Grooming, dressing and hygiene	
		activities including clothing care;	
		- Maintaining health and wellness through	
		general exercise, completing	
		recommended therapeutic activities,	
		taking medications;	
		- Meal planning and preparation;	
		- Scheduling/attending medical	
		appointments;	

Code	Service	Home Supports Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
		<ul> <li>Managing emotional wellness through activities, counseling, and implementing behavioral support interventions;</li> <li>Participating in Person Centered Planning including pre-planning;</li> <li>Making choices and decisions including identifying and evaluating options;</li> <li>Shopping in the community or online to purchase items for the home, for personal use, gifts, etc.;</li> <li>Managing the home including, maintenance, cleaning, doing laundry;</li> <li>Managing personal finances including budgeting and banking;</li> <li>Communicating and maintaining relationships with family, friends, coworkers and others through personal visits, phone contact, internet, etc.;</li> <li>Travel or support with travel using any form of transportation;</li> <li>Developing/maintaining relationships in the community (neighbors, community members and groups, associations);</li> <li>Exercising rights and fulfilling civic duty through participation in events, volunteering with civic groups, and voting;</li> <li>Developing personal interests and personal growth activities (e.g., hobbies,</li> </ul>	

Code	Service	Home Supports Required Information for Claim	Progress Notes & Other
		Record, Service Notes, and Billing	Required Documentation
		educational programs, cooking classes, art);  - Participating in community activities that are personally fulfilling and enjoyable (e.g. faith-based activities, movies, vacations, clubs, etc.);  - Identifying risk and responding to events through reporting incidents and using advocacy and protective services;  - Companion activities if these activities comprise no more than half of the In-Home and Community Support provided; and  - Description of the enhanced level of services provided to support the behavioral or medical need.  Additional Required Claim Record Information:  The provider retains a record of time that staff worked, including electronic documentation (such as E-Signatures or electronic time sheets) that demonstrates the service was provided as specified in the ISP.	

Code	Service	Home Supports Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
H0043 1:1	Housing Transition and Tenancy Sustaining Services	<ul> <li>Service Notes include: <ul> <li>Identifying information such as MCI number or the name of the individual receiving the service;</li> <li>MPI number;</li> <li>Date and start and end time for when services were delivered;</li> <li>Signature of the person providing the service (E-Signature is allowed); and</li> <li>Place(s) the service is rendered.</li> </ul> </li> <li>A service note is to be completed for each continuous span of 15 minute units that describes service activities. When all service note elements listed above are present, the provider may choose to create and use a checklist to document the activities provided to or on behalf of the individual, which may include, but is not limited to: <ul> <li>Tenant screening and housing assessment that identifies the individual's preferences and barriers related to successful tenancy;</li> <li>Developing an individualized housing support plan based on the housing assessment;</li> <li>Assistance with the housing search process;</li> </ul> </li> </ul>	Progress Notes: Progress notes are required for this service, please refer to the bulletin for requirements.  Other Documentation:  Development of an individualized housing support plan is to be based upon the housing assessment that addresses:  Barriers; Short and long-term measurable goals for each barrier identified; Individual's approach to meeting the goal(s); and When other providers or services may be required to meet the goal(s).

	Home Supports	
Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
	- Assisting with the housing application process, including assistance with applying for housing vouchers/applications; - Identifying resources to cover housing expenses; - Ensuring the living environment is safe and ready for move-in; - Assistance with arranging for and supporting the details of the move - Developing a housing support crisis plan; - Assistance with establishing and building a relationship for community integration; - Assistance with obtaining and identifying resources to assist the individual with financial education and planning for housing; - Working with the SC and ISP team to identify needed assistive technology; and - Working collaboratively with other service providers and unpaid supports.  Additional Required Claim Record Information: The provider retains a record of time that staff worked, including electronic documentation (such as E-Signatures or	Required Documentation
	Service	Pervice Required Information for Claim Record, Service Notes, and Billing  - Assisting with the housing application process, including assistance with applying for housing vouchers/applications; - Identifying resources to cover housing expenses; - Ensuring the living environment is safe and ready for move-in; - Assistance with arranging for and supporting the details of the move - Developing a housing support crisis plan; - Assistance with establishing and building a relationship for community integration; - Assistance with obtaining and identifying resources to assist the individual with financial education and planning for housing; - Working with the SC and ISP team to identify needed assistive technology; and - Working collaboratively with other service providers and unpaid supports.  Additional Required Claim Record Information: The provider retains a record of time that staff worked, including electronic

**Home Supports** 

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
		electronic time sheets) that demonstrate the service was provided as specified in the ISP.	

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
		Record, Service Poecs, and Dining	required Documentation
W7237 1:10 to 1:6 W7239 < 1:6 to 1:3.5 W7241 <1:3.5to >1:1	Small Group Employment Basic; Levels 1, 2, and 3	<ul> <li>Service Notes include: <ul> <li>Identifying information such as MCI number or the name of the individual receiving the service;</li> <li>MPI number;</li> <li>Date and start and end time for when services were delivered;</li> <li>Signature of person providing the</li> </ul> </li> </ul>	Progress Notes: Progress notes are required for this service, please refer to the bulletin for requirements.
W7245 1:1		service (E-signature is allowed); and Place(s) the service is rendered.	
		A service note is to be completed for each continuous span of 15 minute units that describes service activities. When all service note elements listed above are present, the provider may choose to create and use a checklist to document the activities provided to or on behalf of the individual.	
		Additional Required Claim Record Information:	
		The provider retains a record of time that staff worked, including electronic documentation (such as E-Signatures or electronic time sheets) that	

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
		demonstrate the service was provided as specified in the ISP.	
Career Assessment: W7235 1:1  Job Finding and Development: H2023 1:1  Job Coaching and Support: H2025 1:2  Job Coaching and Support: W9794 1:1	Supported Employment; PDS and U4 PDS	Service Notes include:  - Identifying information such as MCI number or the name of the individual receiving the service;  - MPI number;  - Date and start and end time for when services were delivered;  - Signature of the person providing the service (E-Signature is allowed); and  - Place(s) the service is rendered.  A service note is to be completed for each continuous span of 15 minute units that describes service activities. When all service note elements listed above are present, the provider may choose to create and use a checklist to document the activities provided to or on behalf of the individual.  Career Assessment service note may include, but is not limited to:  - Gathering and conducting a review of the individual's interests, skills, and work or volunteer history;	Progress Notes: Progress notes are required for this service, please refer to the bulletin for requirements.  When compiling the information from the services notes to complete a progress note, if multiple supported employment components (Career Assessments, Job Finding and Development, Job Coaching and Support) were provided, one progress note is sufficient to document which component the individual used.  As part of an individual's ongoing use of job coaching and support, it is expected that the provider will develop a fading plan or fading schedule that will address how use of this service will decrease as the individual's productivity and independence on the job increases and as he or she develops unpaid supports through coworkers and other on-the-job resources.

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
		<ul> <li>Conducting situational assessments to assess the individual's interest and aptitude in a particular type of job;</li> <li>Conducting informational interviews;</li> <li>Identifying types of jobs in the community that match the individual's interests, strengths, and skills; and</li> <li>Developing a career assessment</li> </ul>	Required Documentation
		report.  Job Finding and Development service note may include, but is not limited to:  - Employer outreach and orientation; - Job searching; - Job development; - Resume preparation; - Interview assistance; - Assistance with planning for employment; - Development of job skills specific to a job being sought, job analysis, consultation with employment-related agencies on behalf of an individual, or self-employment assistance.	

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
		Job Coaching and Support service note may include, but is not limited to:  - Training the individual on job assignments;  - Periodic follow-up;  - Ongoing support with individuals and their employers;  - The service must be necessary for individuals to maintain acceptable job performance and work habits;  - Assistance with learning new work assignments;  - Maintaining job skills;  - Achieving performance expectations of the employer.	
		Additional Required Claim Record Information:	
		The provider retains a record of time that staff worked, including electronic documentation (such as E-Signatures or electronic time sheets) that demonstrate the service was provided as specified in the ISP. For individual providers the service note is acceptable documentation.	

Code Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
	Accord, Service Potes, and Dining	Required Documentation
Discovery Profile Outcome: W7235 1:1  Modifier UD must be used when claiming for this service  Discovery Supported Employment  Modifier UD must be used when claiming for this service  Profile Outcome: H2023 1:1  Job Retention Outcome: H2025 1:2	Claim Record:  - A detailed written Discovery Profile/Portfolio that is required for the service that summarizes the process, learning, and recommendations used to develop the individual's goal(s) and strategies to be used in securing competitive integrated employment and a production of a visual resume and individualized plan for employment; - A job evidenced by an offer letter, email, documented phone call, or other documentation from an employer offering the individual employment that meets the definition of competitive integrated employment; and - A successful retention on the job, evidenced by the individual working a minimum of 5 hours per week for at least 4 months. Acceptable documentation includes, but is not limited to:  • Paystubs; • A letter from the individual's	Progress Notes: Progress notes are required for this service, please refer to the bulletin for requirements.

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
		The individual's work schedule.	
		The provider retains a record of time that staff worked, including electronic documentation (such as E-Signatures or electronic time sheets) that demonstrate the service was provided as specified in the ISP.	
W1740 1:1	Benefits Counseling (Use modifier SE)	<ul> <li>Service Notes include: <ul> <li>Identifying information such as MCI number or the name of the individual receiving the service;</li> <li>MPI number;</li> <li>Date and start and end time for when services were delivered;</li> <li>Signature of the person providing the service (E-Signature is allowed); and</li> <li>Place(s) the service is rendered.</li> </ul> </li> <li>A service note is to be completed for each continuous span of 15 minute units that describes service activities. <ul> <li>When all service note elements listed above are present, the provider may choose to create and use a checklist to document the activities provided to or on behalf of the individual, which may</li> </ul> </li> </ul>	Progress Notes: Progress notes are required for this service, please refer to the bulletin for requirements.

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
			,
		include activities that provide information and education about work incentives, essential benefit programs, and reporting requirements.	
		Additional Required Claim Record Information:	
		The provider retains a record of time that staff worked, including electronic documentation (such as E-Signatures or electronic time sheets) that demonstrate the service was provided as specified in the ISP. For individual providers the service note is acceptable documentation.	

**Progress Notes & Other** 

**Required Information for Claim** 

Code

Service

	Record, Service Notes, and Billing	<b>Required Documentation</b>
T2028 Assistive TechnologyNon- Medical or Medical	For a Device or Remote Monitoring Fee, the Invoice:  - Includes an itemized list of provided/delivered goods; - Includes the date the device was purchased; and - Is submitted monthly at a minimum for remote monitoring.  For Services Rendered, the Service Note includes: - Identifying information such as MCI number or the name of the individual receiving the service; - Date and start and end time for when services were delivered (which may include a full month); - Signature of the person providing the service (E-Signature is allowed); - Place(s) the service is rendered; and - Description of the services that were rendered.	Progress Notes: Service/Claims documentation satisfies requirements for progress notes. Therefore, a separate progress note is not needed for this service.  Direct Payment to Vendor Through an Organized Health Care Delivery System Provider (OHCDS) - Invoice is to be provided to the SCO or AE.  Vendor pay/PDS (receiving payments through an Agency with Choice (AWC) or a Vendor Fiscal/Employer Agent (VF/EA) - AWC - Invoice must be provided to the managing employer and kept in the individual's record by the AWC VF/EA - Invoice must be provided to the common-law employer and provided to the VF/EA.  • Both the common-law employer and the VF/EA must retain the invoice in the individual's record.

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
			Other Documentation for Independent Living Technology:
			<ul> <li>An evaluation plan that includes:</li> <li>The need(s) of the individual that will be met by the technology;</li> <li>How the technology will ensure the individual's health, welfare, and independence;</li> <li>Training needed to successfully utilize the technology;</li> <li>Back-up plan that will be implemented should there be a problem with the technology;</li> <li>A cost benefit analysis for all options;</li> <li>If the individual is receiving waiver services prior to receiving independent living technology, the cost benefit analysis must show how the technology will substitute for at least an equivalent amount of Waiver services within 60 calendar days after installation, training and full use by the individual has begun;</li> <li>If the individual is not receiving waiver services prior to receiving independent living technology, the cost benefit analysis must show how</li> </ul>

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
Code	Service	Required Information for Claim Record, Service Notes, and Billing	the technology is more cost effective than Waiver services; - An outcome monitoring plan that:  • Outlines the outcomes the individual is to achieve by using independent living technology;  • Shows how the outcomes will be measured; and  • Shows the frequency that the monitoring will be completed which
			must be at least quarterly and more frequently if needed.  - The individual's consent in writing or the written consent of a legally
			responsible party showing the understanding of the impact that the independent living technology will have on the individual's privacy.
W7278	Home or Vehicle Accessibility	Invoice that includes: - Itemized list of provided/delivered	Progress Notes: Service/Claims documentation satisfies
W7279	Adaptations	goods; - Date the service was rendered; - Services that were utilized; - Cost detail for products and services;	requirements for progress notes. Therefore, a separate progress note is not needed for this service.
		<ul> <li>and</li> <li>Original bid that includes before and after floor plans for Home Accessibility Adaptations as applicable.</li> </ul>	Vendor pay/Non PDS (receiving payments through OHCDS)  - Itemized list is to be provided to the SCO or AE.

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
		, ,	-
			<ul> <li>Vendor pay/PDS (receiving payments through an AWC or a VF/EA):         <ul> <li>AWC- Itemized list is to be provided to the managing employer and kept in the individual's record by the AWC.</li> <li>VF/EA- Itemized list is to be provided to the common-law employer and provided to VF/EA.</li> <li>Both the common-law employer and the VF/EA must retain the itemized list in the individual's record.</li> </ul> </li> </ul>
W7285	Respite Camp	Invoice that includes: Individual attendance including start and	Progress Notes: Service/Claims documentation satisfies
W7286	Respite Day Camp	end time(s) in a 24-hour period; and - Signature of camp director or designee, or the invoice is on authorized letterhead.	requirements for progress notes. Therefore, a separate progress note is not needed for this service.  Vendor pay/Non PDS (receiving payments through OHCDS):  Documentation must be provided to SCO or AE.  Vendor pay/PDS (receiving payments
			through an AWC or a VF/EA)  - AWC- Documentation must be provided to the managing employer and kept in the individual's record by the AWC.

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
			<ul> <li>VF/EA- Documentation should be provided to the common-law employer and retained in individual's record.</li> <li>Both the common-law employer and VF/EA must retain the documentation in the individual's record.</li> </ul>
H0045	Exceptional Day Respite (Private ICF/ID, Skilled Nursing Facility, or non-Waiver licensed facility)	<ul> <li>Service Notes include: <ul> <li>Identifying information such as MCI number or the name of the individual receiving the service;</li> <li>MPI number;</li> <li>Date and start and end time for when services were delivered;</li> <li>Signature of person providing the service (E-Signature is allowed);</li> <li>Place(s) the service is rendered; and</li> <li>Information about transportation provided to enable the individual to participate in the respite service must be included.</li> </ul> </li> <li>A service note is to be completed for each unit that describes the service activities that is written by the person providing the respite and not by the caregiver to whom relief is being provided.</li> </ul>	Progress Notes: Service/Claims documentation satisfies requirements for progress notes. Therefore, a separate progress note is not needed for this service.  Other Documentation: Documentation as required under applicable licensing regulations.  There is a process to request approval in an emergency situation to provide respite beyond approved program capacity. Confirmation of ODP approval for these situations is to be maintained, as applicable.

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
W7284		-	Progress Notes: Service/Claims documentation satisfies requirements for progress notes. Therefore, a separate progress note is not needed for this service.  Other Documentation for Post-Secondary Education:
		Communication Class (ASL or another	If direct providers are enrolled as a provider of Waiver services, the provider will provide a curriculum summary or course catalogue.
		form of communication) or Math or Reading Instruction Invoice that includes: - Signature of service provider or invoice on authorized letterhead; and - Class Description.	Other Documentation for Post- Secondary Education, Communication Class, and Math or Reading Instruction:

Vendor

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
			<ul> <li>Vendor pay/Non PDS (receiving payments through an OHCDS):         <ul> <li>Documentation of invoice is to be provided to the SCO/AE.</li> </ul> </li> <li>Vendor pay/PDS (receiving payments through an AWC or a VF/EA):         <ul> <li>AWC- Documentation is to be provided to the managing employer and kept in the individual's record by the AWC.</li> <li>VF/EA- Documentation is to be provided to the common-law employer and retained in the individual's record.</li> <li>Both the common-law employer and VF/EA retain documentation in the individual's record.</li> </ul> </li> </ul>
W7062	Family Caregiver Support Counseling (training and registration fees) <sup>3</sup>	<ul> <li>Invoice that includes:         <ul> <li>Attendance of all unpaid family or caregivers who attended the training;</li> <li>Cost of seminar, training event, or conference;</li> <li>If applicable, cost of lodging, meals, or transport must be documented separately, not part of the invoice.</li> </ul> </li> </ul>	Progress Notes: Service/Claims documentation satisfies requirements for progress notes. Therefore, a separate progress note is not needed for this service.

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 $<sup>^{3}</sup>$  Family Caregiver Support Counseling fee schedule service is found on page 12

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
		- Signatures of an authorized representative of the agency offering the training, or the invoice should be on authorized letterhead.	
T5999	Participant-Directed Goods and Services (Available to individuals in P/FDS & Community Living Waiver)	<ul> <li>Invoice that includes:         <ul> <li>Identifying information such as MCI or the name of the individual receiving the service; and</li> <li>List of services, equipment and/or supplies that were provided/delivered.</li> </ul> </li> </ul>	Progress Notes: Service/Claims documentation satisfies requirements for progress notes. Therefore, a separate progress note is not needed for this service.
W6089	Specialized Supplies	<ul> <li>Invoice that includes:         <ul> <li>Diapers, incontinence pads, cleansing wipes, under pads, and vinyl or latex gloves purchased; and</li> <li>Identifying information such as MCI number or the name of the individual receiving the service.</li> </ul> </li> </ul>	Progress Notes: Service/Claims documentation satisfies requirements for progress notes. Therefore, a separate progress note is not needed for this service.

## **Case Management**

Code	Service	Required Information for Claim	Progress Notes & Other
		Record, Service Notes, and Billing	<b>Required Documentation</b>

W7210 1:1	Supports Coordination	Service Notes include: - Identifying information such as MCI	Progress Notes:
T1017 1:1	Targeted Support Management	number or the name of the individual receiving the service; - MPI number; - Date and start and end time for when the service was rendered;	Service/Claims documentation satisfies requirements for progress notes.  Therefore, a separate progress note is not needed for this service.
		<ul> <li>Notes entered in HCSIS are required to indicate who entered the note (and his/her role, if not the SC);</li> <li>Location of services;</li> <li>Coordination of services;</li> <li>Monitoring of services;</li> <li>Amount of service (units); and</li> <li>If service is billable/non-billable.</li> </ul> A service note is to be completed for	Other Documentation: Summary information to be maintained in HCSIS at the required Waiver monitoring frequency to include: - Current and outstanding issues; - Content/impact of services being billed; - Progress toward, maintenance of, or lack of progress toward outcomes and actions;
		each continuous span of 15 minute units that describes service activities.	- Required follow up.

## Transportation

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
W7271	Transportation (Mile)	Claim Record:  Mileage log containing:  - Identifying information such as MCI or the name of the individual receiving the service;  - Date;  - Address of point of pickup and destination;  - Total miles;  - Purpose of trip; and  - Driver's signature to document that mileage was provided for activities identified in the ISP.  When Transportation (Mile) is provided to more than one individual at a time, documentation is needed of how mileage was allocated to each individual.	Progress Notes: Service/Claims documentation satisfies requirements for progress notes. Therefore, a separate progress note is not needed for this service.  Other Documentation: When appropriate, the vendor shall provide documentation to the provider, common-law employer or managing employer.  Direct Payment to Vendor Through an OHCDS) - Provide mileage logs to the individual's SCO.  Vendors receiving payments from an AWC: - Provide this documentation to the managing employer and retain in the individual's record.  Vendors receiving payments from a VF/EA: - Provide this documentation to the common-law employer and retain in the individual's record.

## Transportation

Code	Service	Required Information for Claim Record, Service Notes, and Billing	Progress Notes & Other Required Documentation
W7272	Transportation-Public	Claim Record:  - Receipt or verification that the item (such as a weekly or monthly bus pass) was purchased.	Progress Notes: Service/Claims documentation satisfies requirements for progress notes. Therefore, a separate progress note is not needed for this service.
			<ul> <li>Other Documentation:</li> <li>Explanation that the individual received the item is required.</li> <li>The documentation should note that the item was either delivered in person or other delivery confirmation was used.</li> </ul>
W7274	Transportation Zone 1, 2, and 3 -Trip	Claim Record: An attendance record for each vehicle	Progress Notes: Service/Claims documentation satisfies
W7275 W7276		with: - Trip log; and - Signature of the transportation coordinator, driver, or aide.	requirements for progress notes. Therefore, a separate progress note is not needed for this service.
		If more than six riders are listed in the record for the same time period, there should be a time sheet to document the presence of an aide.	

# **Supports for Participant Direction**

Code	Service	Required Information for Claim	Progress Notes & Other
		Record, Service Notes, and Billing	Required Documentation
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W7096	Supports	Service Notes include:	Progress Notes:
1:1	Broker	- Identifying information such as MCI number or	
	Services	the name of the individual receiving the	service, please refer to the bulletin for
		service;	requirements.
		- The MPI number;	
		- Date and start and end time for when services	
		were delivered;	
		- Signature of person providing the service (E-	
		Signature is allowed); and	
		- Place(s) the service is rendered.	
		A service note is to be completed for each	
		continuous span of 15 minute units that describes	
		service activities. When all service note elements	
		listed above are present, the provider may	
		choose to create and use a checklist to document	
		the activities provided to or on behalf of the	
		individual, which may include:	
		- Explaining and providing support in	
		completing employer or managing employer	
		related paperwork;	
		- Participating in Financial Management	
		Services (FMS) orientation and other	
		necessary trainings and interactions with the	
		FMS provider;	
		- Developing effective recruiting and hiring	
		techniques;	
		- Determining pay rates for workers;	
		<ul> <li>Providing or arranging for worker training;</li> </ul>	
	J	1 Toviding of analiging for worker training,	

# **Supports for Participant Direction**

Code	Service	Required Information for Claim Progress Notes & Other Record, Service Notes, and Billing Required Documentation
		Percord, Service Notes, and Billing Required Documentation  - Developing worker schedules; - Developing, implementing and modifying a back-up plan for services, staffing for emergencies and/or worker absences; - Scheduling paid and unpaid supports;
		<ul> <li>Developing effective management and supervision techniques such as conflict resolution;</li> <li>Developing proper procedures for termination of workers in the VF/EA FMS option or communication with the AWC regarding the desire for removal of the workers from working with the individual in the AWC FMS option;</li> </ul>
		<ul> <li>Reviewing workplace safety issues and strategies for effective management of workplace injury prevention;</li> <li>Assisting the individuals or their designated surrogates in understanding and/or fulfilling the responsibilities outlined in the commonlaw employer agreement form and the managing employer agreement form;</li> </ul>
		<ul> <li>Facilitating a support group that helps to meet the individual's self-direction needs;</li> <li>Expanding and coordinating informal, unpaid resources and networks within the community to support success with self-direction;</li> <li>Identifying areas of support that will promote success with self-direction and independence</li> </ul>

## **Supports for Participant Direction**

Code	Service	<b>2</b>	Notes & Other d Documentation
		and share the information with the team and SC for inclusion in the ISP;  - Identifying and communicating any proposed modifications to the individual's ISP;  - Advising and assisting with the development of procedures to monitor expenditures and utilization of services;  - Complying with the standards, regulations, policies, and the Waiver requirements related to self-direction;  - Advising in problem-solving, decision-making, and achieving desired personal and assessed outcomes related to the self-directed services;  - When applicable, securing a new surrogate and responding to notices for corrective action from the FMS, SC, AE or ODP.  Additional Required Claim Record Information:  The provider retains a record of time that staff worked, including electronic documentation (such as E-Signatures or electronic time sheets) that demonstrate the service was provided as specified in the ISP. For individual providers the	
		service note is acceptable documentation.	

# **Billing Guidance**

Units of Service	Each procedure code has been assigned a service unit that is used for rate development and billing. Each service unit equals the amount of time that a provider must render the service to submit a claim to be paid for the service.
15 Minute Unit of Service	The 15-minute unit of service will be comprised of 15 minutes of continuous or non-continuous service within the same calendar day. The full 15 minutes of service does not need to be provided consecutively, but must be rendered within the same calendar day to be billed.
Day Unit of Service:	Effective January 1, 2018 for Residential Habilitation and Life sharing and on July 1, 2017 for Supported Living, a day is defined as a period of a minimum of 8 hours of non-continuous care rendered by a residential provider within a 24-hour period beginning at 12:00 a.m. and ending at 11:59 p.m.
	<ol> <li>There are two exceptions to the day unit rule as follows:</li> <li>When an individual is admitted to a hospital or nursing facility the residential provider may not bill for the day the individual is admitted regardless of how many hours of care the residential provider has rendered during the 24-hour period. When the individual is discharged from a hospital or nursing facility the residential provider may bill for the discharge day of service regardless of how many hours of care the residential provider has rendered during the 24-hour period.</li> <li>When an individual is receiving residential services from one provider and is transitioning from that provider to a new residential services provider, only the current residential provider that the individual is transitioning away from can bill for the day that the transition occurs regardless of the number of hours of service rendered by either provider.</li> </ol>
	For residential services that average less than 30 hours per week of direct support, and if the individual either does not require daily support or that some level of daily support is provided through natural supports, a day unit is defined as a period of a minimum of 8 hours of noncontinuous care which may include on-call support or remote monitoring.
	For determining whether an individual requires less than an average of 30 hours per week to determine whether licensing of Residential Habilitation and Life Sharing settings is required, all

# **Billing Guidance**

	the services the individual receives through the Waiver (including direct support from the residential provider and any other direct waiver services) or Medical Assistance should be counted.
Hour Unit of Service	The hour unit of service will be comprised of 60 minutes of continuous or non-continuous service within the same calendar day. This means the full 60 minutes of service does not need to be provided consecutively, but must be rendered within the same calendar day for a unit of service to be billed.
Vendor Goods and Service	These services are reimbursed based on the cost charged to the general public, and must be the most cost-effective to meet the individuals' needs.
Per Mile Unit of Service	Each unit of service equals one mile.
Per Trip Unit	A trip is either transportation to a service from an individual's home or from the service location to the individual's home. The Transportation Trip provider agency decides the geographical area that equals the per trip service unit.