



ODP Announcement

Now Available: Quality Assessment and Improvement (QA&I) Annual Statewide Report for Cycle 1 Year 1 Fiscal Year (FY) 2017-2018

ODP Communication Number 080-18

The mission of the Office of Developmental Programs is to support Pennsylvanians with developmental disabilities to achieve greater independence, choice and opportunity in their lives.

AUDIENCE: Individuals, Families, Supports Coordination Organizations (SCOs), Supports Coordinator Supervisors, Supports Coordinators (SCs), Direct Service Providers, Administrative Entities (AEs), Directors or Administrators, All Interested Parties

PURPOSE: This Office of Developmental Programs (ODP) communication announces the release of the Quality Assessment and Improvement (QA&I) Annual Statewide Report for Cycle 1 Year 1, FY2017-2018 and an ODP Webinar scheduled to review the findings with stakeholders.

DISCUSSION: The QA&I Annual Statewide Report provides a summary and evaluation of the results of the first set of QA&I reviews of AEs, SCOs, and Providers—Cycle 1, Year 1 (C1Y1), sorted by geographic region. Three Focus Areas highlighted by ODP in the QA&I Statewide Aggregate Self-Assessment Report issued January 2018 are revisited and updated. Those Focus Areas are: Assure Effective Communication, Increase Employment, and Improve Quality. This Annual Statewide Report then discusses successes and opportunities for systemic quality improvement discovered during QA&I reviews in the areas of Person-Centered Planning and Service Delivery; Promoting Self-Direction, Choice and Control; Increasing Community Participation; Promoting Health, Wellness and Safety; Supporting People with Complex Needs; Developing and Supporting Qualified Staff; and Ensuring Financial Accountability.

The [QA&I Annual Statewide Report](#) is located online at MyODP.org QA&I Reports.

With the new QA&I process, redesign of our monitoring is intended to better capture the individual's experience of the system and move us to a culture of partnership in continuous quality improvement instead of maintaining a singular focus on compliance.

Join us in a webinar session to hear how we did as a system in supporting people to live Everyday Lives. ODP staff will provide a high-level overview of the performance data, including highlighting focus areas like employment, communication, and quality management.

How Is the System Working for People We Support? Results from ODP's Quality Assessment and Improvement (QA&I) FY2017-18 Process

Wednesday, September 26, 2018
2 pm – 3 pm

Register online for the [How Is the System Working for People We Support? webinar](#).