



REHABILITATION & COMMUNITY
PROVIDERS ASSOCIATION

Info

ODP Supports Coordinator Check-in for Well-being Tool

[ODP Communication 20-044](#) is to announce the release of ODPs Supports Coordinator (SC) Check-in for Well-being Tool to be used when conducting weekly check-in calls with individuals, caregivers, and/or staff during the COVID-19 pandemic. It is important that we ensure individual's health and safety needs are being met by staying connected and working to alleviate anxiety and stressors as this situation evolves.

It is the expectation of ODP that all SCs conduct weekly check-ins to all individuals, especially those who live alone. The only exception is for individuals residing in public ICFs. The [attached tool](#) is intended to be a guide for the SCs to help facilitate the conversation and includes important areas to consider. As a reminder, this is a billable activity.

Please reach out to Jennifer Fraker (ID/A) or Stephanie Maldonado (AAW) for technical assistance if this is not current practice within your organization.