

Office of Long-Term Living Updates

May 12, 2020

Agenda

- COVID-19 Response
 - OLTL Priorities
 - CHC-MCO Priorities
 - Educational Support and Clinical Coaching Program (ESCCP)
- Enrollment Services

COVID-19 Response

▶ OLTL Priorities

Ongoing OLTL priorities include but are not limited to:

- Keeping participants and staff safe to the best of our ability.
- Minimizing potential service interruptions and provider capacity issues.
- Creating flexibilities through the 1915c Appendix K and 1135 waivers.
- Supporting the acquisition of PPE.
- Identifying sources of PPE and distribution mechanisms in collaboration with Public Partnerships, LLC., the CHC-MCOs, and other stakeholders.
- Distributing information and resources to all stakeholders.

CHC-MCO Priorities

CHC-MCO priorities include:

- Monitoring incidence of COVID-19 diagnoses in member populations.
- Providing ongoing provider guidance and updates.
- Conducting ongoing check-in calls with participants to verify back-up plans, identify unmet needs, and ensure participant has access to essential home items.
- Distributing participant COVID-19 resources including fact sheets, safety information, and behavioral health resources.

Educational Support and Clinical Coaching Program (ESCCP)

- The ESCCP is a collaboration between OLTL, the Jewish Healthcare Foundation, and several regional health systems covering the state.
- ESCCP assists providers by:
 - Discussing the latest guidance from DOH and the Centers for Disease Control and Prevention (CDC).
 - Providing information on the effective use of PPE.
 - Helping providers manage a new outbreak of COVID-19 in their facility.

Expanded Scope of ESCCP

- Originally focused on assistance for Personal Care Homes and Assisted Living Residences.
- The program has now expanded to include:
 - Supports for Skilled Nursing Facilities.
 - Hands-on approach for PCHs, ALRs, and SNFs who need more in-depth clinical support.
 - Additional supports for facilities serving individuals with intellectual and development disabilities.

COVID-19 Resources

- DOH Website:
<https://www.health.pa.gov/topics/disease/Pages/Coronavirus.aspx>
- DHS Provider Website:
<https://www.dhs.pa.gov/providers/Providers/Pages/Coronavirus-2020.aspx>
- DHS Citizen Website:
<https://www.dhs.pa.gov/providers/Providers/Pages/Coronavirus-Citizen-Resources.aspx>
- ESCCP Partners: <https://www.dhs.pa.gov/providers/Clearances-and-Licensing/Documents/Assisted%20Living%20Licensing/ESCCP%20Health%20System%20Partners.pdf>

Enrollment Services

Enrollment Services

- Enrollment Services Request for Applications (RFA)
 - Anticipated Release: May 2020
 - The goal of the RFA is to streamline the enrollment process and improve the experience of applicants.
 - Extensive stakeholder input was solicited throughout the RFA development process.

▶ OLTL Resources

MLTSS SUBMAAC WEBSITE:

<https://www.dhs.pa.gov/about/DHS-Information/Pages/Stakeholders/Managed-Long-Term-Subcommittee.aspx>

EMAIL COMMENTS TO: RA-PWCHC@pa.gov

OLTL PROVIDER LINE: [1-800-932-0939](tel:1-800-932-0939)

OLTL PARTICIPANT LINE: [1-800-757-5042](tel:1-800-757-5042)

INDEPENDENT ENROLLMENT BROKER: [1-844-824-3655](tel:1-844-824-3655) or
(TTY [1-833-254-0690](tel:1-833-254-0690)) or visit www.enrollchc.com

Questions?

