

CPS Provider Survey Regarding Plans for Reopening

1. When your county enters the green status, are you prepared to open **your facility**:
 - a) Immediately
 - b) After a week of preparation
 - c) After two weeks of preparation
 - d) Need more time to plan and prepare
 - e) Do not operate facility- based CPS (if so, skip to question 9)
2. Prior to opening what actions is your AE requiring? Please check all that apply:
 - a) Written transition plan
 - b) Written transition plan approved by AE
 - c) On-site visit by AE
 - d) Individual meetings with families
 - e) Approved floor plan
 - f) Detailed policies/procedures for
 1. Bathroom use
 2. Cleaning schedule
 3. Lunches & breaks
 4. other
3. When you open your **facility** and allow individuals to attend, what percentage of your pre-COVID attendees do you expect to attend the **first week**?
 - a) 0-9%
 - b) 10-19%
 - c) 20-29%
 - d) 30-39%
 - e) 40-49%
 - f) 50-59%
 - g) 60-69%
 - h) 70% or more
4. When you open your **facility** and allow individuals to attend, what percentage of your pre-COVID attendees do you expect to attend the **second week**?
 - a) 0-9%
 - b) 10-19%
 - c) 20-29%
 - d) 30-39%
 - e) 40-49%
 - f) 50-59%
 - g) 60-69%
 - h) 70% or more
5. When you open your **facility** and allow individuals to attend, what percentage of your pre-COVID attendees do you expect to attend the **third week**?
 - a) 0-9%
 - b) 10-19%
 - c) 20-29%
 - d) 30-39%
 - e) 40-49%
 - f) 50-59%
 - g) 60-69%

- h) 70% or more
- 6. When you open your **facility** and allow individuals to attend, what percentage of your pre-COVID attendees do you expect to attend the **fourth week**?
 - a) 0-9%
 - b) 10-19%
 - c) 20-29%
 - d) 30-39%
 - e) 40-49%
 - f) 50-59%
 - g) 60-69%
 - h) 70% or more
- 7. What percentage of pre-COVID attendees do you anticipate will return to your **facility** when the COVID crisis has passed?
 - a) 0-9%
 - b) 10-19%
 - c) 20-29%
 - d) 30-39%
 - e) 40-49%
 - f) 50-59%
 - g) 60-69%
 - h) 70% or more
- 8. What challenges do you believe will impact your ability to serve individuals in **your facility**?
Please check all that apply:
 - a) Individuals or their families fear return
 - b) Staff fear returning too soon
 - c) Decreased revenue
 - d) Transportation issues
 - e) Individuals unable to follow safety rules
 - f) Group homes concerned about individual's risks attending
 - g) Physical plant issues and limitations impacting capacity while implementing new safety standards
 - h) Other (list)
- 9. When your county enters the green status, what percentage of pre-COVID Community based CPS services do you expect to provide in the **Community the first week**?
 - a) 0-9%
 - b) 10-19%
 - c) 20-29%
 - d) 30-39%
 - e) 40-49%
 - f) 50-59%
 - g) 60-69%
 - h) 70% or more
- 10. When your county enters the green status, what percentage of pre-COVID Community based CPS services do you expect to provide in the **Community the second week**?
 - a) 0-9%
 - b) 10-19%
 - c) 20-29%

- d) 30-39%
 - e) 40-49%
 - f) 50-59%
 - g) 60-69%
 - h) 70% or more
11. When your county enters the green status, what percentage of pre-COVID Community based CPS services do you expect to provide in the **Community the third week**?
- a) 0-9%
 - b) 10-19%
 - c) 20-29%
 - d) 30-39%
 - e) 40-49%
 - f) 50-59%
 - g) 60-69%
 - h) 70% or more
12. When your county enters the green status, what percentage of pre-COVID Community based CPS services do you expect to provide in the **Community by the end of the first month**?
- a) 0-9%
 - b) 10-19%
 - c) 20-29%
 - d) 30-39%
 - e) 40-49%
 - f) 50-59%
 - g) 60-69%
 - h) 70% or more
13. What challenges do you believe will impact your ability to serve individuals **in the community**?
Please check all that apply:
- a) Individuals or their families fear going out
 - b) Individuals unable to follow safety rules
 - c) Staff concern about returning to the community too quickly
 - d) Group homes concerned about individual going out
 - e) Not enough community activities available
 - f) Volunteer activity or job placements no longer available
 - g) Other (list)
14. Have you been providing remote services during COVID?
- a) Yes
 - b) No
 - c) Yes and plan to continue and/or expand this service
 - d) No and do not plan to offer this service
 - e) No but do plan to begin offering this service
15. If you have provided remote services, or plan to begin to offer remote services, what impact do you expect it will have on your budget?
- a) We will make up all lost revenue from our previous service model
 - b) We will make up under 25% of previous revenue
 - c) We will make up to 50% of our previous revenue
 - d) We will make more than 50% of our previous revenue
16. Based upon individual transition meetings, are you experiencing an increase/decrease in billable units?

- a) Increase
- b) Decrease

17. If you have experienced a change as indicated in number 16, what percentage difference?

The following questions require more detail and are optional:

- Please provide the number of units of service provided for the **first two quarters of FY 19-20** by W Code:
- Please provide the number of units provided during the **final quarter of FY 19-20** by W Code:
- Please provide the number of units anticipated for the **first two quarters of FY 20-21** by W Code: