




COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA COMMISSION ON CRIME AND DELINQUENCY

Date: December 24, 2020

Subject: Substance Abuse Education and Demand Reduction Category 1 Funds

To: Non-Profit Organizations and Agencies

From: Michael D. Pennington
Executive Director



The Office of Justice Programs announces the availability of Substance Abuse Education and Demand Reduction (SAEDR) Category One funds for the implementation of new projects focused on the adult community through the release of the 2020 Substance Abuse Education, Category 1 – Adult funding announcement. Funding is available to nonprofit organizations to provide research-based approaches to prevention, intervention, training, treatment, and education services to reduce substance use or to provide resources to assist families in accessing these services.

Under this solicitation, state funds are being made available to support implementation strategies aimed at combating opioid/heroin overdoses in Pennsylvania communities. Eligible applicants include nonprofit organizations/agencies within the Commonwealth of Pennsylvania. Non-profit organizations/agencies may partner with a local government entity, including school districts, but are not required to do so.

The funding guidelines provide the necessary information to complete this application. However, if there are program or fiscal questions relevant to this announcement, please email RA-PCCD-OCJSI@pa.gov and include *2020 SAEDR Category 1 - Adult* in the subject line.

Questions concerning the Egrants system should be made directly to the PCCD Egrants Help Desk at (717) 787-5887. Hours of operation for the Help Desk are 8:00 a.m. to 4:00 p.m. daily.

Organizations interested in applying for funds to implement a new program for the adult community are advised to apply for consideration under 2020 Substance Abuse Education, Category 1 – Adult in PCCD's Egrants System no later than 11:59 P.M. on February 24, 2021.

Your interest in the development and implementation of Substance Abuse Education and Demand Reduction programs is greatly appreciated.



Office of Justice Programs

2020 Substance Abuse Education and Demand Reduction (SAEDR), Category 1 - Adult

Fiscal Year 2020/21 Solicitation

Please Note: Applications are only accepted through PCCD's Egrants system. Applicants must register in Egrants prior to submitting an application. Applicants are strongly encouraged to familiarize themselves with the Egrants system and allow adequate time to prepare and submit an application.

Recommended Egrants Agency Registration Date:

February 1, 2021

Recommended Egrants User Registration Date:

February 8, 2021

Mandatory Egrants Application Deadline:

February 24, 2021

This funding guideline contains information not appearing in the Egrants application. Applicants are advised to print and review this document and refer to it while completing your Egrants application.

PCCD Program Staff may only respond to questions to clarify the funding announcement. Questions must be sent via email to: RA-PCCD-OCJSI@pa.gov with **2020 SAEDR Category 1 - Adult** in the subject line. All questions pertaining to this funding announcement must be received by close of business on **February 17, 2021**. PCCD Staff will post responses to questions, as they are received, on [PCCD's website](#). Select the appropriate funding announcement to view questions and answers.

Questions concerning the Egrants System should be made directly to the Egrants Help Desk by phoning either (717) 787-5887 or (800) 692-7292; or via email to RA-eGrantsSupport@pa.gov.

PENNSYLVANIA COMMISSION ON CRIME AND DELINQUENCY
Office of Justice Programs

Funding Stream: Substance Abuse Education and Demand Reduction (SAEDR)
Category 1, Adult

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PENNSYLVANIA COMMISSION ON CRIME AND DELINQUENCY
Office of Justice Programs

Funding Announcement Title: 2020 Substance Abuse Education and Demand Reduction (SAEDR), Category 1 - Adult

Funding Stream: Substance Abuse Education and Demand Reduction (SAEDR)

Submission Requirements for Applications:

- **Scoring** – All applications received will be [competitively reviewed and scored](#) based on the applicant's adherence to the funding announcement guidelines and timely submission in the PCCD Egrants system.
- **Due Date** – Applications must be submitted electronically through PCCD's Egrants system no later than 11:59 PM on February 24, 2021.
- **Technical Assistance** – Grant application and administrative guides can be accessed on [PCCD's Website](#) under the Funding section. Applicants are strongly encouraged to review the application and administrative guides before calling the Egrants Help Desk for assistance. The Egrants Help Desk is available to assist with technical or system questions Monday through Friday until 4:00 PM and may be reached by calling (717) 787-5887 or (800) 692-7292, or by emailing RA-eGrantsSupport@pa.gov.
- **Egrants Submission** – An application submitted in Egrants by the deadline is not considered complete until PCCD has received the original signature page, as well as any other required documents. Successful applications will be presented for consideration at the June 9, 2021 Commission meeting.
- **Administrative Rejection** – Applications not meeting the requirements listed in this funding announcement may be administratively rejected. Administrative rejection of an application WILL occur for the following:
 - Requesting more funds than the maximum amount permitted per application. See Section 2: *Funding Availability* for the funding limits.
 - Requesting items prohibited under Section 6: *Ineligible Program Activities and Expenses*.
 - Applying for more than one program in an application and/or submitting more than one application from a single applicant or for a single recipient agency.
 - Applying to fund the continuation or expansion of an existing project.
- **Corrections** – If PCCD returns an application for corrections, the final application (including all corrections and required documents) must be returned to and approved by PCCD for the requested funding to be awarded.
- **Non-supplantation** – Funding must not be used to supplant/replace state, federal, or local funds that would otherwise be available to provide for program-related services. PCCD funding is to be used in addition to other funds that are made available for services.
- **Keywords** – Applicants are required to select "Keywords" from the dropdown menu located on the *Main Summary* screen in Egrants. The required keywords are below. Applicants may also select other keywords that apply specifically to their application.

Keywords: SAEDR Category One; Evidence-Based; Research-Based; Substance Abuse Education and Prevention.

PENNSYLVANIA COMMISSION ON CRIME AND DELINQUENCY
Office of Justice Programs

This funding announcement is to support
prevention, intervention, training, treatment, and education in the
ADULT COMMUNITY.

1. Overview:

The Pennsylvania Commission on Crime and Delinquency (PCCD) is now accepting applications for funding under the state Substance Abuse Education and Demand Reduction (SAEDR) Category One funds. Act 198 of 2002, as amended by Act 24 of 2003, and Act 36 of 2006, establishes PCCD's responsibility for administration of the SAEDR Fund, which exists to support projects designed to educate the public about the dangers of substance abuse and/or reduce demand for these substances. The Act mandates the use of SAEDR funds to award grants in specifically defined categories to eligible organizations. Category One funding supports implementation strategies aimed at combating opioid/heroin overdoses in Pennsylvania communities.

Funding is available to nonprofit organizations to provide research-based or evidence-based approaches to prevention, intervention, training, treatment, and education services to reduce substance use or provide resources to assist families in accessing these services. Available funds are awarded through the Office of Justice Programs, Criminal Justice System Improvements Unit to support the implementation of activities identified through a strategic planning process. Upon conclusion of the funding period all projects should be self-sustaining or supported by the community served.

Nonprofit organizations may partner with a local government unit to accomplish projects, but are not required to do so. Governmental entities cannot receive direct awards.

The University of Pittsburgh, Program Evaluation and Research Unit (Pitt/PERU) PA Opioid Overdose Reduction Technical Assistance Center (TAC) will provide technical assistance to grantees for the successful implementation of funded projects. Grantees are required to participate with the technical assistance center throughout the implementation of funded projects.

The goal of the SAEDR Category One program is to provide research-based or evidence-based approaches to prevention, intervention, treatment, training, and education services to reduce substance use or to provide resources to assist families in accessing the services needed to reduce substance use behavior.

The objectives and anticipated impacts of the program vary by focus and include, but are not limited to:

- Increase the number of projects implemented by a county opioid task force or coalition;
- Increase the number of available services related to reducing substance use among adults;
- Increase family engagement to reduce and eliminate negative behaviors;
- Improve adult and family decision-making regarding substance use; and
- Decrease substance misuse in the service area.

2. Funding Availability:

PCCD will accept applications for two-year projects with budgets not to exceed \$150,000 total over the two years. There are no cash or in-kind match requirements under this funding announcement.

PCCD will email award letters, as soon as possible, after the applications are approved. These will also be available in Egrants.

PCCD is not liable for costs incurred prior to the official start date of the award.

3. Project Dates:

Contingent upon availability of funds, applications approved at the June 9, 2021 Commission meeting will be for 24-month projects and have a start date of July 1, 2021 and an end date of June 30, 2023.

4. Eligible Applicants:

Eligible non-profit organizations may apply for funds to support a NEW project focusing on the adult community. Project expansions or continuations are not eligible for funding under this solicitation.

As previously indicated, direct awards cannot be made to governmental entities. Local School Districts are considered governmental entities and are therefore not eligible applicants for these funds. Non-profit organizations may partner with governmental entities, including school districts, provided the non-profit organization is the applicant.

Applicant organizations, and partner entities, must collaborate with the Technical Assistance Center at the University of Pittsburgh, School of Pharmacy, Program Evaluation and Research Unit (TAC at Pitt/PERU). Agreement to participate and collaborate with the TAC at Pitt/PERU should be included in the application narrative.

Further, applicants must be in good standing with PCCD to be eligible for these funds.¹ The applicant and recipient agencies' historical success in implementing PCCD-funded programs/initiatives that met their intended goals will be considered in the review process. Applicants are not required to have a prior funding history with PCCD to be eligible.

5. Eligible Program Activities and Expenses:

Eligible projects must target the adult community, locally, regionally, or statewide. Further, eligible applicants must demonstrate the proposed program is a proven approach and is research and evidence based. *Appendix A* of this document includes a description of research and evidence-based programs and links to various program databases.

Applicants must describe all expenses in the justification box located in the Egrants *Budget Detail* section. PCCD will determine whether each expense is appropriately explained and justified and will have final approval of all budget requests.

¹ This may include, but is not limited to, compliance with PCCD program and fiscal reporting requirements, State and Federal funding guidelines, and acceptable risk rating as determined by PCCD.

6. Ineligible Program Activities and Expenses:

Funds are NOT available for:

- The continuation or expansion of an existing project;
- The implementation of a project not specific to the adult community;
- Routine supply purchases;
- Food/refreshments at planning meetings;
- The provision of snacks/meals, refreshments for program participants unless this is a program requirement;
- Funding personnel not shown to be integral to the program implementation and delivery.

PCCD funding is to be used in addition to other funds that are made available for services. Funding cannot be used to supplant/replace state, federal, or local funds that would otherwise be available to provide for program-related services.

Administrative rejection of an application will occur if applicants:

- Request more funds than the maximum amount permitted per application, in a single year or in total; or
- Apply for more than one program in an application and/or submit more than one application from a single applicant or for a single recipient agency.

NOTE: Applications received under *2020 Substance Abuse Education, Cat 1 – Adult* in Egrants which are NOT focused on the implementation of a program for the adult community will be administratively rejected.

7. Required Egrants Sections/Documents:

- a. Required Egrants Sections – All sections identified in Egrants are required. Applicants cannot submit their grant application in Egrants until all sections are marked as complete.
- b. Required Signed Documents – A successful application must be accompanied by the following:
 - The completed Signature Page (page 2 of the application);
 - Letter(s) of support from an appropriate board; and
 - Letter(s) of commitment from partnering agencies, if any.

Upload letters of support or commitment to the *Required Attachments* section in Egrants.

8. Scoring

Applicants must submit the requested information for each section specified below within the defined response fields provided in Egrants. Do not duplicate responses in multiple sections.

In addition to reviewer ratings, considerations for award recommendations and decisions to fund may include, but are not limited to, underserved populations, past performance, geographic diversity, strategic priorities, and available funding.

The following application sections in Egrants have a point value associated with them and will be scored as described below:

a. Executive Summary (SAEDR Adult) – Maximum of 5 points (Maximum 5,000 characters or approximately one-page.)

- All applicants should fill out the following script and paste into the executive summary section: The name of applicant is requesting \$amount to *[provide a single sentence or two in explanation of what you are seeking to implement with your grant funding]*. Funds will be used to work toward: *[provide bullet points of project goals, major deliverables, and anticipated impact/outcomes.]*
- Following the requested narrative (above), this section should also include a brief description of your agency and its relevant experience (limit to ten sentences) and identification of the research-based or evidence-based program your organization plans to implement.

b. Statement of Problem (SAEDR Adult) – Maximum 20 points

This section establishes the locally identified problem the applicant is seeking to address, and how the problem was identified.

- State the problem and how it was identified. Provide supporting data/facts/figures specific to the project and relevant to the problem and request. **Include data specific to the geographic area the project will serve and compare this data to other available state, local, and/or national data elements.**
- Include supporting documentation where appropriate. Applicants may elect to consult and utilize data and information available via the resources below.

Substance Abuse and Mental Health Services Administration – 2019 National Survey of Drug Use and Health (NSDUH) Releases provides background regarding drug use nationally and includes a break-down of data by demographic characteristics (age, race, gender). <https://www.samhsa.gov/data/release/2019-national-survey-drug-use-and-health-nsduh-releases>

Commonwealth of Pennsylvania – OpenDataPA provides estimations of individuals with substance use disorder (not including alcohol use disorder) and overdose deaths by county. The estimations presented covers 2012-2018; therefore, agencies seeking more recent and/or final data will want to visit overdoserepa (link below). <https://data.pa.gov/stories/s/Pennsylvania-Opioids/9q45-nckt/>

PA Opioid Overdose Reduction Technical Assistance Center – OverdoseFreePA provides data and connections to training and local resources. <https://www.overdosefreepa.pitt.edu/>

Drug Enforcement Administration Bulletin (Philadelphia Division) – Drug-Related Overdose Deaths in Pennsylvania, 2018 provides reporting and analysis of Pennsylvania overdose deaths in 2018. <https://www.dea.gov/sites/default/files/2019-10/PRB%20FINAL%20--%20BUL-132-19%20Drug-Related%20Overdose%20Deaths%20in%20Pennsylvania,%202018.pdf>

c. Project Design and Implementation (SAEDR Adult) – Maximum 30 points

This section establishes that the applicant has reviewed the program goals, objectives, and anticipated outcomes and has established a plan to achieve anticipated outcomes. Please address the following items in this section:

- Explain the implementation plan and methods to be used to accomplish the stated objectives. This description should include who will perform the work, what actions are proposed to accomplish these activities, and any other details necessary to clearly establish how this project will be implemented.
- Specify how the chosen program will address the identified problem and demonstrate an understanding, assessment, and a consistency of the scope of effort and resources proposed.
- Discuss how the proposed project supports an overall strategic plan.
- Describe the overall program and the specific components of the program that will be supported with grant funding.
- Discuss a timeline describing the activities to be completed.
- Describe the work that will be accomplished during the project period.
- Identify plans for subcontracting any part of the project, including the role the subcontractor(s) will perform.
- Describe internal quality assurance processes that will be used to monitor the implementation of this project.

d. Impacts and Outcomes (SAEDR Adult) – Maximum 15 points

This section establishes that the applicant has a clear understanding of the impact of the project selected for implementation and has established procedures for the collection of data to assess project success and measure impact. Please address the following in this section:

- Discuss the expected impacted of the project.
- Discuss how the effects of the project will be assessed and how the overall impact will be gauged.
- Discuss the established intermediate outcomes that will be used to measure the success of the project, how they will be tracked, and include target values for measures.
- Describe the process measures that will be used to monitor the implementation of the project in its entirety and include target values for measures.
- Describe how the process and outcome data for program participants will be collected.

Note: Applicants are asked, within the Egrants application, to confirm they accept the requirement to work with the University of Pittsburgh, Program Evaluation and Research Unit (Pitt/PERU) PA Opioid Overdose Reduction Technical Assistance Center (TAC), if applicable to the applied for project.

e. Budget Details (SAEDR Adult) – Maximum 15 points

In this section, the applicant must provide a reasonable and accurate budget that is directly related to the proposed project. This includes providing justification as to why those items are integral to the success of the project.

All costs must be broken out as separate line items that include the computations used to arrive at those amounts.

The applicant should also provide a justification in the *Budget Detail* section showing the relationship between the budgeted expenditures and the proposed operation of the project. Budgets submitted with non-essential costs contained within will receive a deduction in scoring. Any costs deemed by PCCD to be non-essential to the success of the project may be removed.

All Programs Must:

- Provide a two-year comprehensive budget consisting of one complete budget for each year for which funding is being requested.
- Provide a clear and thorough description AND calculation for all requested costs, including salary and benefits.
- List each benefit as a separate line item (e.g., FICA taxes and health insurance should be listed separately).
- Adjust personnel hours and time dedicated if the project is offered on a part-time basis or is not offered the entire year.

NOTE: PCCD has final approval of all budgets. After the competitive process is completed, successful applicants should expect PCCD Staff to engage with them in finalizing budgets which could include a requirement for the elimination or addition of budgeted items or a change in the overall amount requested. Please refer to the PCCD [Applicant's Manual](#) for more information about eligible costs.

f. Sustainability (SAEDR Adult) – Maximum 15 points

An integral part of the project implementation process is the understanding that planning for the sustainability of the program, beyond grant funding, is essential. This section establishes that the applicant understands PCCD funding is limited to two years and awarded with the intent of supporting the essential items and tasks necessary to start an eligible program. Within this section, applicants should:

- Describe how the project will continue after grant funds expire.
- Identify the possible sources of financial support you plan to work with to continue the program once grant funding expires, particularly if you have received a firm commitment from a funding source to provide sustainability funding.

- Provide commitments from key stakeholders necessary to successfully sustain the project. If these are not currently available, describe how these will be obtained.
- Identify the key individuals within your organization who are responsible for sustainability planning. Describe the specific steps these individuals will take to secure the necessary funding and community support needed to sustain the program.
- PCCD looks for funded projects to make connections with county and/or local stakeholders to coordinate with other existing projects and programs. Describe any existing connections you have with county and/or local stakeholders (including CJAB, CYF, JPO, SCA, and/or MH/ID). If you do not currently have these connections, discuss the efforts you will make to establish such connections.

9. Performance Measures:

Under the *2020 Substance Abuse Education and Demand Reduction (SAEDR), Category 1 – Adult* funding announcement, successful applicants are required to submit quarterly progress reports to PCCD via the Egrants system. Subgrant recipients under this funding announcement will be required to accept and report on performance measures, selected by staff of the PCCD Office of Justice Programs, that will fulfill state guidelines for the use of SAEDR funds. Subgrantees may also be asked to comply with and report on additional PCCD, state, or federal guidelines and/or measures.

Subgrant recipients are encouraged to develop additional performance measures specifically relating to the activities outlined in their application and may track and report all measures on a quarterly basis through the PCCD Egrants system.

10. Competitive Bidding/Sole Source Procurement:

All procurement transactions shall be conducted in a manner that provides open and free competition. Grant recipients must follow the *Procurement Standards* section in PCCD's [Applicant's Manual](#).

Procurements by noncompetitive proposal are strongly discouraged and must demonstrate an economic benefit or lack of alternate resources to be justified. If a request is made, the prospective applicant must identify the request as a procurement by noncompetitive proposal and provide a substantial justification for the request within their funding request (See PCCD's [Applicant's Manual](#) for Procurement by Noncompetitive Proposal Approval Procedure).

11. Other Administrative Requirements:

a. Egrants Agency and User Registration:

Prior to submitting a grant application, both the applicant agency and at least two users from the applicant agency must be registered in Egrants. Applicants are strongly advised to allow adequate time to work on application documents in Egrants prior to the submission deadline. Please go to the [Registering in Egrants](#) page on PCCD's website for further information.

b. Fiscal Accountability:

See the [Fiscal Accountability page](#) on PCCD's website for further information.

c. Time and Effort Reporting:

See the [Time and Effort Reports page](#) on PCCD's website for further information.

d. Grant Payments:

- Payments will not be released until all applicable special conditions on the grant award have been satisfied.
- All grantees are required, at a minimum, to submit quarterly fiscal reports. PCCD will only make payments to reimburse actual expenditures reported on the fiscal reports. An agency experiencing cash flow problems may submit fiscal reports monthly and PCCD will reimburse reported expenditures. Non-submission or late submission of the required reports will result in payment delays.
- ACH Payments:
 - All payments to grant recipients will be made through ACH.
 - Either before or at the time an application is submitted to PCCD, the applicant agency must [register as a Non-Procurement Vendor](#) with the Commonwealth of Pennsylvania.

e. Federal Transparency Act Certification:

This section is required for both state and federal funding streams. See the [Federal Application Requirements page](#) on PCCD's website for further information.

f. Reporting Requirements:

- Program reports are due quarterly.
- Fiscal reports are due quarterly.
- Late submission of program and fiscal reports may delay payments.
- All reports must be submitted through the Egrants system.

g. UCR Reporting:

Every criminal justice entity required to submit UCR report data and participating in this project must submit Uniform Crime Report (UCR) data to the Pennsylvania State Police. If a required entity is not submitting UCR data, they may be ineligible for funding.

h. Information Technology (IT) Project Conditions:

PCCD is required to include subgrant conditions for grants that will fund IT projects. These conditions are mandated to ensure compatibility with state and federal IT standards and requirements. View these [IT Conditions](#) on PCCD's website.

12. PCCD Contact Information and Resources:

a. Staff Contacts:

Due to the competitive nature of this funding announcement, staff may clarify the funding announcement, but are not permitted to answer any questions about how a potential applicant should respond to any section. Applicants with questions related to this funding announcement should:

- Draft an email, including the question(s), and type *2020 Substance Abuse Education and Demand Reduction (SAEDR), Category 1 – Adult* in the subject line and submit it to RA-PCCD-OCJSI@pa.gov.
- Questions must be received by close of business on February 12, 2021. PCCD staff will post responses to all questions received by close of business on February 17, 2021.
- All questions and answers will be posted under this funding announcement title on the [Funding Announcement Q&A page](#) of the PCCD website.

b. Egrants Funding Announcement:

Log into the Egrants system and search under the Funding Announcement tab for *2020 Substance Abuse Education and Demand Reduction (SAEDR), Category 1 – Adult*.

c. PCCD Guidelines and Documents:

Applicants should have a familiarity with the [Applicant's Manual](#), Standard Subgrant Conditions, and other documents common to PCCD's grant application process, which are all available on the [Grant Information](#) page of the PCCD website. Additionally, grant application and administrative guides are available on [PCCD's Website](#) under the Funding link.

d. Egrants Technical Questions:

For assistance with technical or system questions, contact and ask for the Egrants Help Desk at (717) 787-5887 or (800) 692-7292, or by emailing RA-eGrantsSupport@pa.gov.

e. PCCD Webmaster:

Please address any technical problems you may have with the website or online forms to the [PCCD Web Master](#).

f. Reporting Potential Fraud, Waste and Abuse:

Information about waste, fraud, abuse, conflict of interest, bribery, gratuity, or other similar misconduct, or whistleblower reprisal relating to a PCCD employee, program, contract or grant, may be reported to the PCCD Fraud Hotline at (717) 525-5031. For more information, visit the [Reporting Fraud, Waste and Abuse](#) page on PCCD's website.

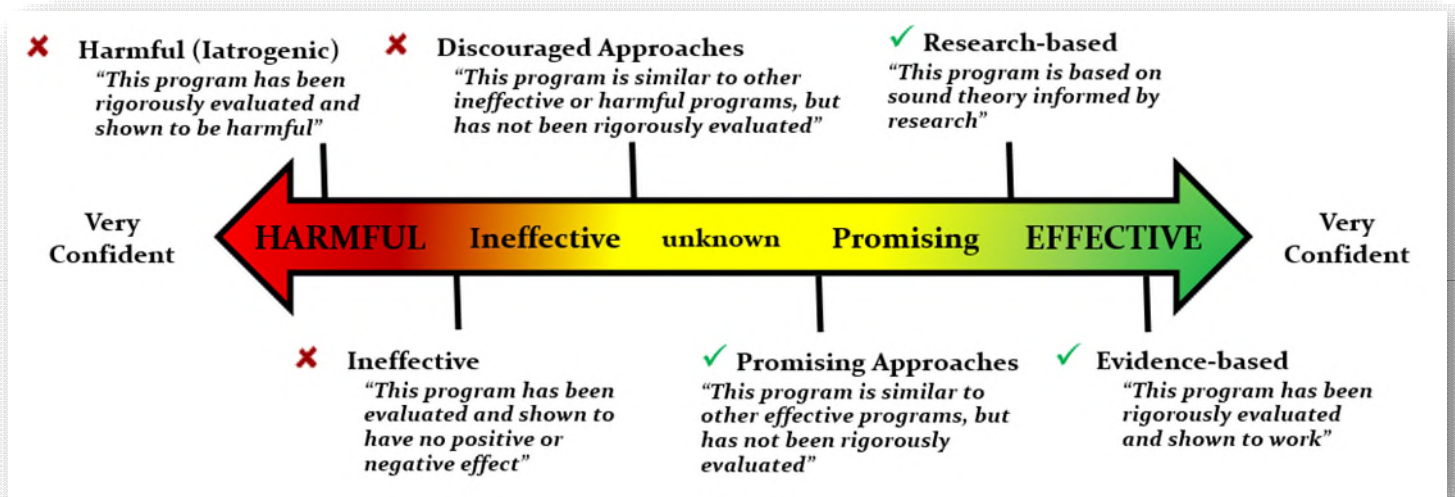
13. Submission Information:

The application must be submitted in Egrants no later than February 24, 2021 by 11:59 PM. The executed signature page (Page 2 of your application) must be attached in Egrants in the Required Attachments section of your application.

The Pennsylvania Commission on Crime and Delinquency is an equal opportunity employer.

What Do We Mean When We Say a Program is “Evidence-based”?

Prevention scientists rate programs along a continuum of confidence:



*Bumbarger & Rhoades, 2012

Researchers examine research studies to determine whether a program:

- ✓ Demonstrated effectiveness in rigorous scientific evaluations including randomized control trials.
- ✓ Was assessed in large studies with diverse populations or through multiple replications by independent researchers (not the developer of the model)
- ✓ Resulted in significant and sustained effects for a minimum of 6 months, post program.

Programs that meet all three of these criteria tend to fall in the green, evidence-based end of the continuum.

How to Identify Highly Rated Evidence-based Programs

Several websites have already done the work of reviewing research studies and rating programs' effectiveness. Consult these resources to ensure that the programs you want to implement will be effective.

Rating Source	Area of Focus	Website
Blueprints for Healthy Youth Development	Child welfare, juvenile justice	http://blueprintsprograms.org/
California Evidence-Based Clearinghouse for Child Welfare	Child welfare	http://www.cebc4cw.org/
CrimeSolutions.gov	Criminal justice	http://www.crimesolutions.gov/
What Works Clearinghouse	Education	http://www.ies.ed.gov/ncee/wwc/
What Works in Reentry Clearinghouse	Criminal justice	https://whatworks.csgjusticecenter.org/

One particularly useful clearinghouse is the **PEW Charitable Trusts Results First Clearinghouse Database**. This is a one stop shop for accessing the many lists of evidence-based programs.

1. Go To: <http://www.pewtrusts.org/en/multimedia/data-visualizations/2015/results-first-clearinghouse-database>
2. Type in the key words for the program or type of program you are looking for
3. Compare ratings across various clearinghouses to determine which programs are rated most highly, most frequently.
4. Dig deeper for more information by hovering over the colored rating dots and clicking on learn more!