

**TO:** Community Providers of Supported Employment Services

**FROM:** Shannon Austin, Executive Director  
Office of Vocational Rehabilitation

**RE:** To give guidance to community providers about a rate increase for the provision of Supported Employment Services during a period of state mandated mitigation strategies for slowing the spread of COVID-19

**ISSUED:** February 9, 2021

**EFFECTIVE:** February 22, 2021

**DISCUSSION:** The Pennsylvania Office of Vocational Rehabilitation (OVR) is committed to providing quality services to Pennsylvanians with disabilities. During this unprecedented time, the health and safety of our customers, staff and community partners remain our top priority. All Commonwealth businesses should follow the most recent guidance issued by the Governor's Office. Please reference the guide for [Responding to COVID-19 in Pennsylvania](#) for updated information. Please visit the [Department of Community & Economic Development's \(DCED's\)](#) website for resources for businesses affected by COVID-19, along with a current list of businesses allowed to operate and the waiver/exemption form (if applicable).

For new Supported Employment purchase orders created on or after February 22, 2021, the following fee increases will be applied:

1. Regional rates will be changed to statewide rates.
  - a. All services currently at regional hourly rates (except Customized Employment) will increase to \$63.00 per hour. This applies only to service codes SE001, SE001E, SE002-SE006, SE011 and SE100.
  - b. Customized Employment services will increase to \$70.00 per hour. This applies only to service codes SE101, SE101E and SE102-SE106.
2. Job Retention Services (SE010) will increase to \$550 per month.
3. The Supported Employment Support Plan (SE000), Employment Service Premium (SE007), Longevity Premium (SE008), Job Mentoring

Services (SE009) and the four phases of Discovery (SE110, SE111, SE112, SE113) will remain unchanged from the rates originally established in *16-200.06 OVR Supported Employment Policy*.

Purchase orders created prior to February 22, 2021, will not be cancelled and re-authorized under the new rate.

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OVR's Mission: To assist Pennsylvanians with disabilities to secure and maintain employment and independence.

Department of Labor & Industry | Office of Vocational Rehabilitation

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*Auxiliary aids and services are available upon request to individuals with disabilities.*

*Equal Opportunity Employer/Program*