



# OLTL Updates

## MLTSS Subcommittee Meeting

March 9, 2021

# Agenda

- COVID-19 Updates
- Monitoring Report Update – Person-Centered Service Plan (PCSP) Changes

# COVID-19 Updates

# MLTSS Subcommittee

- The Managed Long-Term Services and Supports (MLTSS) Subcommittee meeting scheduled for Thursday, April 8, 2021 will be a listening session focused on the experience of Participants during the COVID-19 public health emergency.
- OLTL is requesting that any Participants who would like to share positive or negative experiences related to receiving services, accessing community resources, or other COVID-19-related experiences please register for the webinar at the following link:
  - <https://register.gotowebinar.com/register/1833262327831552272>

# COVID-19 Updates

- Vaccine Strategy
  - Home and Community-Based Services (HCBS) Participants
  - HCBS Direct Care Workers
  - Family Caregivers
- 1915(c) Waiver Appendix K Extension
- Regional Congregate Care Assistance Teams (RCAT) have been extended through May 31, 2021.

# COVID-19 Updates

- Act 24 Cost Reporting

- On March 4<sup>th</sup>, an email was sent to OLTL providers who have not submitted Act 24 cost reports.
- Failure to submit the necessary information through the web-based portal by March 22 may result in DHS recouping funds.
- Providers requiring account access should submit the survey form at <https://deloittesurvey.deloitte.com/Community/se/3FC11B267DE9EFE7>.
- If providers have questions or previously submitted a report and believe they received this notice in error, please contact [act24reporting@pa.gov](mailto:act24reporting@pa.gov).

# Persevere PA



COVID-19 CRISIS COUNSELING PROGRAM

CONNECT WITH A **FREE**  
CRISIS COUNSELOR



 **CALL 1-855-284-2494**



*Do you feel...*

*Stressed?*

*Overwhelmed?*

*Alone?*

*Afraid?*

*Anxious?*

*During these uncertain  
times, you are not alone.  
We are here to listen.*

Please call our Pennsylvania Support and Referral Helpline

1-855-284-2494 TTY: 724-631-5600

There are trained professionals available 24/7 ready to help you navigate these unprecedented challenges.

These services are FREE & CONFIDENTIAL.

- Persevere PA is a resource that has been established for all Pennsylvanians.
- Call center staff are trained to link callers with resources they may need to navigate current challenges.





# Monitoring Report Update: Person-Centered Service Plan (PCSP) Changes



# PCSP Changes

- The OPS-21 Person-Centered Service Plan (PCSPs) Changes Report captures all increases and decreases to all services on existing PCSPs.
- OLTL previously presented the total quarterly counts of PCSPs with an increase or a decrease for any reason.
- The following slides show the counts of participants who had a decrease only due to an MCO decision resulting from a reassessment.
- This standardized report does not capture appeal activities. Decisions being actively appealed will not appear in this report until the appeal decision is finalized.

# PCSP Changes

## AHC/KF - Number of Participants that had a PCSP reduction due to an MCO decision after a reassessment.

	July	August	September	October	November	December
Southwest	0	**	14	30	**	0
Southeast	0	32	221	290	107	166
Lehigh/Capital	0	10	**	37	32	13
Northwest	0	0	**	15	**	**
Northeast	**	**	**	26	14	13

- The first chart shows the number of participants who had a service reduction due to an MCO decision after a comprehensive needs assessment.
- If a reduction decision was appealed timely, the reduction would not be shown on this report unless the decision was upheld.
- The second chart shows the number of active PCSPs by zone as of December 2020. The number of PCSPs is subject to fluctuate each month based on enrollment and eligibility activity.

AHC/KF – Active PCSPs	
Zone	December 2020
Southwest	2,066
Southeast	37,950
Lehigh/Capital	6,321
Northwest	1,342
Northeast	3,897

\*\*denotes counts less than 10/greater than 0

# PCSP Changes

## PHW - Number of Participants that had a PCSP reduction due to an MCO decision after a reassessment.

	July	August	September	October	November	December
Southwest	12	17	15	19	**	16
Southeast	64	79	69	63	20	54
Lehigh/Capital	11	30	41	30	13	14
Northwest	**	**	21	**	10	**
Northeast	**	11	15	23	13	**

- The first chart shows the number of participants who had a service reduction due to an MCO decision after a comprehensive needs assessment.
- If a reduction decision was appealed timely, the reduction would not be shown on this report unless the decision was upheld.
- The second chart shows the number of active PCSPs by zone as of December 2020. The number of PCSPs is subject to fluctuate each month based on enrollment and eligibility activity.

PHW – Active PCSPs	
Zone	December 2020
Southwest	3,517
Southeast	12,181
Lehigh/Capital	2,794
Northwest	1,421
Northeast	1,625

\*\*denotes counts less than 10/greater than 0

# PCSP Changes

## UPMC - Number of Participants that had a PCSP reduction due to an MCO decision after a reassessment.

	July	August	September	October	November	December
Southwest	**	**	17	29	76	67
Southeast	**	**	10	32	30	27
Lehigh/Capital	0	**	25	55	63	80
Northwest	11	**	13	29	37	51
Northeast	**	0	11	20	12	12

- The first chart shows the number of participants who had a service reduction due to an MCO decision after a comprehensive needs assessment.
- If a reduction decision was appealed timely, the reduction would not be shown on this report unless the decision was upheld.
- The second chart shows the number of active PCSPs by zone as of December 2020. The number of PCSPs is subject to fluctuate each month based on enrollment and eligibility activity.

\*\*denotes counts less than 10/greater than 0

UPMC – Active PCSPs	
Zone	December 2020
Southwest	9,838
Southeast	8,069
Lehigh/Capital	3,768
Northwest	3,086
Northeast	1,506

# Questions?

