



**Managed Long-Term Services and Supports Subcommittee**  
**Wednesday, July 7, 2021**  
**10:00 a.m. – 1:00 p.m.**  
**Webinar and Remote Streaming**

**MISSION**

The mission of the Managed Long-Term Services and Supports Subcommittee is to be a resource to the MAAC enabling the Committee to advise the Department of Human Services on issues regarding access to service and quality of service.

**AGENDA**

|            |   |  |
|------------|---|--|
| 10:00 a.m. | Call to Order and Introductions               | Linda Litton and Luba Somits   |
| 10:10 a.m. | Housekeeping/Committee Rules                  | Linda Litton and Luba Somits   |
| 10:15 a.m. | OLTL Update                                   | Jill Vovakes- OLTL Chief of Staff  |
| 11:00 a.m. | CHC Evaluation and the Participant Experience | Dr. Howard Degenholtz- University of Pittsburgh  |
| 11:45 a.m. | CHC-MCO Call Center Operation                 | Pennsylvania Health and Wellness; AmeriHealth Caritas/Keystone First; and UPMC Community HealthChoices |
| 12:30 p.m. | Additional Public Comments                    |  |
| 1:00 p.m.  | Adjournment                                   |  |

Comments and questions may be sent to [RA-PWCHC@pa.gov](mailto:RA-PWCHC@pa.gov)

Conference line for today's meeting- Bridge Number: 1-914-614-3221 PIN: 716-025-613

[Webinar link: https://attendee.gotowebinar.com/register/2125667549633955856](https://attendee.gotowebinar.com/register/2125667549633955856)

[Remote streaming link: https://2020archive.1capapp.com/event/mltss/](https://2020archive.1capapp.com/event/mltss/)

Next Meeting: August 5, 2021

Location: Webinar and Remote Streaming