

# **Quality Assessment and Improvement (QA&I): Annual Statewide Report - Cycle 1 Fiscal Years: 2017-2018, 2018-2019, 2019-2020**

## **ODP Announcement 21-69**

### **AUDIENCE:**

Individuals, Families, Supports Coordination Organizations (SCOs), Supports Coordinators (SCs), SC Supervisors, Direct Service Providers (DSPs), Administrative Entities (AEs), Directors or Administrators, All Interested Parties

### **PURPOSE:**

This Office of Developmental Programs (ODP) communication announces the release of the Quality Assessment and Improvement (QA&I) Annual Statewide Report for Cycle 1, which includes fiscal years (FY) 2017-2018, 2018-2019, and 2019-2020.

### **DISCUSSION:**

This QA&I Annual Statewide Report provides review results gathered from of AEs, SCOs, and Providers. The report includes a summary analysis of statewide data collected during the first three-year cycle of QA&I for ODP's Consolidated, Person/Family Directed Support (P/FDS) and Community Living waivers, collectively referred to as the Intellectual Disability/Autism (ID/A) waivers. This report highlights successes and opportunities for systemic quality improvement discovered during QA&I reviews, in a streamlined, easy-to-use format. Key results are underscored in entity-specific subsections entitled "Reasons to

Celebrate” and “Highlighting Opportunities.” The intent of the latter is to encourage entities to target these low performing areas with quality improvement activities.

The QA&I Annual Statewide Report can be accessed on the MyODP website on the [QA&I reports page](#). You may also access the [QA&I report](#) directly.

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