

Selection of New Medical Care Organizations (MCOs) for Individuals

ODP Announcement 22-087

AUDIENCE:

Supports Coordinators (SCs)
Supports Coordination Organizations (SCOs)
All Interested Parties

PURPOSE:

To provide information about selection of new Medical Care Organizations (MCOs) for individuals.

DISCUSSION:

The Department of Human Services is issuing an important reminder that major changes are being made to the HealthChoices Physical Health Managed Care Organizations (MCOs) offering Medical Assistance benefits on September 1, 2022.

A large number of Medical Assistance consumers must select a new MCO by August 16, 2022. If they do not make a selection, a new MCO will be automatically chosen for them.

Medical Assistance consumers should review the MCO selection materials they received from Pennsylvania Enrollment Services in late June and early July 2022. If Medical Assistance consumers are unsure if they need to select a new MCO, or haven't received selection materials, they should contact Pennsylvania Enrollment Services at 1-800-440-

3989, TTY: 1-800-618-4225 M-F 8:00-6:00. Or [Home | PA Enrollment Services \(enrollnow.net\)](#).