

Community Participation Support System Capacity Surveys

ODP Announcement 22-089 **Update**

AUDIENCE:

ID/A Community Participation Support Providers, Supports Coordination Organizations and Administrative Entities.

PURPOSE:

To **remind providers to complete the** ODP Community Participation Support System Capacity Survey and the Authorization Service Survey.

DISCUSSION:

ODP has developed two brief surveys for Community Participation Support providers to collect information on current system capacity. The first survey is meant to collect current data from Community Participation Services (CPS) providers on CPS capacity across the ODP service system. The data collected via this survey will be used to assess, by CPS provider service location, the following:

- Provider capacity and potential for growth
- Strategies being used to recover or increase capacity
- How ODP may be able to assist CPS providers with increasing capacity
- What guidance is needed for AEs, SCOs, CPS providers, and Individuals/Families regarding resuming CPS

The second survey is meant to collect current data on individuals who are authorized to receive CPS across the ODP service system but are not receiving the service. The data collected via this survey will be used to identify barriers to service delivery and determine strategies for:

- Removing barriers to service provision
- Ensuring person-centered planning
- Providing additional guidance to teams as needed

After entering the provider's MPI number, the survey will provide the MCI for all individuals for that MPI who utilized less than 5% of authorized services in FY 21-22. ODP will send each Provider a list of MCIs with less than 5% CPS utilization, if there are any associated with their MPI, to assist with information gathering.

Important note to all CPS Providers: Providers must contact individuals and families, or the assigned SC, when the reason for less than 5% utilization is unknown.

The first survey regarding system capacity will be available **Monday, August 8, 2022**, and will close **Monday, August 22, 2022**. The link to access this survey is:

<https://cpa.questionpro.com/CPS-Survey1-ServiceSystemCapacity>

The second survey to collect individual-specific information will be available **Monday, August 15th, 2022**, and will close **Thursday, September 15th, 2022**. The link to access this survey is: <https://cpa.questionpro.com/CPS-Survey2-AuthorizedServices>

Important update: If your agency is not currently providing services, but plan to begin providing services within this quarterly survey period, please contact your Regional Program Manager and make them aware of the date you intend too re-open.

ODP will release these surveys no more than once per quarter.

ATTACHMENTS:

Attachment 1 – ODP CPS Survey 1 Service System Capacity Questions

Attachment 2 – ODP CPS Survey 2 Authorized Services Questions

CONTACT:

Any questions regarding the surveys should be directed to the appropriate regional CPS lead.