



# Community HealthChoices (CHC) Behavioral Health Coordination Success

Managed Long-Term Services and Supports

January 4, 2023

# A Success Story

- A UPMC Community HealthChoices participant wanted to receive Mobile Mental Health Treatment (MMHT) in the Westmoreland county facility in which he was residing. The facility had been attempting to connect him to a provider that was not in network with his Medicaid Behavioral Health Managed Care Organization (BH-MCO). The Nursing Facility Service Coordinator consulted with the UPMC CHC Behavioral Health Coordination team.
- UPMC CHC Behavioral Health Coordinator contacted Beacon Health Options and found a service that was available to meet his needs. Although MMHT is not offered in his county, a telehealth provider was located that had immediate openings and his nursing facility was willing to assist with facilitating these appointments.