



**Managed Long-Term Services and Supports (MLTSS) Subcommittee Meeting**  
**Friday, May 12, 2023**  
**10:00 a.m. – 1:00 p.m.**  
**Pennsylvania Department of Education**  
**Honors Suite, 1<sup>st</sup> Floor | 333 Market Street Tower | Harrisburg, PA 17126**  
**With the option of Webinar and Remote Streaming**

**MISSION**

The mission of the MLTSS Subcommittee is to be a resource to the Medical Assistance Advisory Committee (MAAC) enabling the Committee to advise the Department of Human Services on issues regarding access to service and quality of service.

**AGENDA**

10:00 a.m.	Call to Order and Introductions	Michael Grier and David Johnson
10:05 a.m.	Housekeeping/Committee Rules	Michael Grier and David Johnson
10:10 a.m.	April 5, 2023 MLTSS Meeting Follow Ups	Michael Grier and David Johnson
10:15 a.m.	Office of Long-Term Living (OLTL) Updates	Juliet Marsala – OLTL
10:45 a.m.	Pennsylvania’s Master Plan for Aging	Kevin Hancock – Pennsylvania Department of Aging (PDA)
11:15 a.m.	Home and Community-Based Services (HCBS) Consumer Assessment of Healthcare Providers and Systems (CAHPS®) Survey – 2023 Community HealthChoices (CHC)-Managed Care Organization (MCO) Areas of Improvement Plan	Jill Vovakes – OLTL Steve Kissner – OLTL
11:30 a.m.	HCBS CAHPS Survey – 2023 CHC-MCOs Areas of Improvement	AmeriHealth Caritas/Keystone First; PA Health and Wellness; UPMC Community HealthChoices
12:30 p.m.	Additional Public Comments	
1:00 p.m.	Adjournment	

Comments and questions may be sent to [RA-PWCHC@pa.gov](mailto:RA-PWCHC@pa.gov)

Conference line for today’s meeting- Bridge Number: **1-415-655-0052** PIN: **377387993#**

**Webinar link:** <https://attendee.gotowebinar.com/register/8322254514848143372>

**Remote streaming link:** <https://2020archive.1capapp.com/event/mltss/>

**Next Meeting:** June 1, 2023

**Location:** In-Person at Pennsylvania Department of Education  
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