

ODP Update

ISAC

August 16, 2023

Updates

- Budget
 - General Appropriations Act signed for FY23-24
- HCBS Settings Rule – State Transition Plan status
- Gold Book 2023 published
- ARPA Recovery and Expansion Payments
 - Application for recovery payment requests accepted through 9/30/2023
- SIS 2nd Edition implementation beginning January 2024
- CMS State Medicaid Director letter on Appendix K expiration date <https://www.medicaid.gov/federal-policy-guidance/downloads/smd23004.pdf>.

Proposed Waiver Amendment - Supplemental Payments for Recovery & Service Expansion: Community Participation Supports

Tiered one-time supplemental payments will be available based on provider recovery or expansion status as of June 2023 in the following amounts:

Standard for payment eligibility	Payment Amount Per Individual Receiving CPS
Providers exceeding pre-pandemic service capacity*	\$2,500
Providers achieving 75-100% of pre-pandemic capacity	\$1,500
Providers achieving 50-75% of pre-pandemic capacity	\$1,000
Providers achieving under 50% of pre-pandemic capacity	\$ 500

*Provider recovery or expansion status is determined by comparing the provider's pre-pandemic number of program participants (discrete participants in service during FY 2019/2020 with the number of participants in service during FY 2022/2023).

Enterprise Case Management

System Integrator procurement complete & vendor onboarding occurring



Enterprise Case Management project website:

<https://www.dhs.pa.gov/ECM/Pages/Home.aspx>



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Enterprise Case Management (ECM)

Enterprise Case Management (ECM) is a new way to provide enhanced case management for the PA Department of Human Services and its business partners through the implementation of a common technology platform to help plan and deliver the people we serve improved services for DHS-supervised programs including, but not limited to, Medicaid case management; early intervention services; mental health services and supports; child welfare programs and investigations; and appeals submission and management.

ECM - 01 What is ECM
What is ECM?

ECM allows for:

- Easier sharing of information among DHS program offices, counties, individuals/participants, and providers to enable better decision making for improved outcomes for those we serve
- Increased ability to determine the effectiveness of services provided across programs and the impacts to the people we serve while supporting continuous improvement efforts
- Enhanced data security including expanded access to information
- Reduced effort and cost to maintain multiple systems because of the use of a common platform

ECM - 03 How does t...
What can I do?

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Selective Contracting

Selective Contracting

- Selective Contracting Concept Paper public comment period ended 7/10/2023
- Residential Strategic Thinking Group (RSTG) meetings scheduled through September
- Surveys: ODP will be publishing a survey to assist in developing performance measures and baselines
- Proposed Waiver and Waiver Amendments for Public Comment: ODP will publish the 1915(b)(4) application and any accompanying 1915(c) amendments for public comment prior to submitting to CMS

Public Comment

Approximately 311 Commenters

Key Themes

- ***Finance (91 mentions)***
 - Payment design consideration for Value-Based Purchasing (VBP)/cash flow
 - Review of rate methodology for SCO model
 - Outline components paid for within the rates and components (reporting and/or quality) measures paid in addition to rates (Pay for Performance)
- ***Workforce (87 mentions)***
 - Preferred organizations and benchmarks for credentialing
 - Definition of clinical team
 - Overall concern with DSP wages and that selective contracting will not solve workforce issues

Public Comment Feedback (cont.)

Key Themes

- ***Timing of Implementation (51 mentions)***
 - Opportunity for public comment
 - Pilot program/slow down
 - SCO before residential
 - Further description of roll-out process and expectations needed
- ***Quality (134 mentions)***
 - Agency or recognized credential for SC
 - Turnover of contracted DSPs
 - What is definition of quality
 - Further definition of measures
 - Inclusion of social justice standards

Public Comment Feedback (cont.2)

Key Themes

- ***Impacts on Participants (56 mentions)***
 - What if individual's provider is not preferred
 - Consideration for individual and family engagement
- ***Access (76 mentions)***
 - Define service area
 - Providers already limited; choice further limited if requirements increased

Public Comment Feedback (cont.3)

Key Themes

- ***Residential and SCO Criteria (270 mentions)***
 - General comments on disproportionate impact on small providers, particularly with continuum of services as preferred criteria
- ***Model (78 mentions)***
 - Further descriptions of standards, measures, and tiers needed
 - Further definition of AEV role

Updates to Selective Contracting Proposal

- Timeline Adjusted – Residential implementation January 1, 2025
- Preferred Tier – Two Paths to Obtain Preferred Status
 - 2 of 3 Services Provided During the Review Period
 - Meet Clinically Enhanced Standards
- Workforce
 - Credentialing will not apply to Lifesharing
 - Front-line supervisors added to turnover standards
- Details Added to Standards, Measures, and Tiers
- Name change for data analytics vendor to “Performance Analysis Services”
- Added performance standards
 - Community Integration
 - Participant Involvement in Advisory and/or Boards
 - Social Justice/Cultural Competency
 - Wellness activities