

July 6, 2023 Managed Long-Term Services and Supports (MLTSS) Subcommittee Meeting
Follow-up Items for the
August 2, 2023 MLTSS Subcommittee Meeting

1. Related to the Public Health Emergency (PHE) Unwinding Numbers, subcommittee member Cindy Celi asked if the PHE Unwinding numbers covered on slide 5 of the Office of Long-Term Living Updates are specific to Home and Community-Based Services (HCBS) Participants? Randy Nolen from OLTL to follow-up.

Charles Tyrell, Director, PeopleSTAT/Performance Management Office for PA Department of Human Services (DHS), responded that the numbers are for anyone enrolled in Community HealthChoices (CHC). Specifically, anyone in a CHC plan who we disenrolled because of a failure to provide documentation that we believe, based on the data from Deloitte, is likely eligible for Medicaid.

2. Related to Listening Sessions, audience member Catherine Bogdanski asked through CHAT if OLTL could send the link to the Listening Session ListServ with the sign-up information.

Paula Stum from OLTL sent Catherine the link to the Listen and Learn Sessions, with the updated sign-up information. Any additional changes will be updated at this link ([CHC-Communications to Participants](#) on the CHC Web Page).

3. Related to Personal Assistance Services (PAS), audience member Karolina Belusko asked through CHAT if there were any travel limitations for going outside the country when the consumer travels with a Direct Care Worker (DCW)? Can PAS be provided outside of the Country? Juliet responded that generally speaking, Medicare and Medicaid do not provide services for out of country travel, but that OLTL would confirm. Jermayn Glover from OLTL looking into this for a response.

Jermayn Glover confirmed that PAS cannot be provided outside of the country.

4. Related to Common Law Employers (CLEs), subcommittee member Ali Kronley asked if CLEs can receive a kind of financial reward similar to the value based payment the agency receives if Electronic Visit Verification (EVV) numbers reach a certain percentage of compliance. It may be an opportunity to expand EVV compliance. Janice Bickel from OLTL to provide a response.

This response will be provided at the September MLTSS Subcommittee meeting.

5. Related to the Self-Directed Consumer, audience member Karolina Belusko asked through CHAT if the Self-Directed consumer is subject to any audits from the CHC-MCOs? Who determines the ability of the consumer to direct their own services? Is there criteria that needs to be met for that? Janice Bickel from OLTL to provide a response.

Janice Bickel responded that CHC Participant Directed participants are required to record their visits using EVV, which is transmitted to the Financial Management Services (FMS) entity and is also transmitted to the CHC-MCOs. Both entities have staff who are reviewing the visits for accuracy and problems. The CHC-MCO Service Coordinator regularly assesses the participant, which includes the ability to direct their own services. The FMS entity also monitors the participant for concerns and discusses these concerns with the participant as well as the Service Coordinator. The participant and/or their designated CLE are required to attend orientation and skills training as part of the enrollment process.

6. Related to FMS Enrollment, subcommittee member Ali Kronley asked how does the number of CLE's 377 enrolled from January 2023 through May 2023, compare with agency enrollment in the same period of time? How does that number compare to other historical numbers as well? All three CHC-MCOs to provide a response with numerical stats for January 2023 through May 2023.

AmeriHealth Caritas (AHC)/Keystone First (KF) responded

- **Number of new Participants who were authorized for Agency PAS ONLY from 1/1/2023 - 5/31/2023 = 4,184**
- **Number of new Participants who were authorized for Agency AND self-directed PAS from 1/1/2023 - 5/31/2023 = 37**
- **Number of new Participants who were authorized for self-direction (solely or in concert with Agency PAS) from 1/1/2023 - 5/31/2023 = 34**

PA Health and Wellness responded

- Number of new Participants who were authorized for Agency PAS ONLY from 1/1/2023 - 5/31/2023 = 810
- Number of new Participants who were authorized for Agency AND self-directed PAS from 1/1/2023 - 5/31/2023 = less than 11 (these are participants receiving Agency and Self-Directed PAS during this timeframe)
- Number of new Participants who were authorized for self-direction (solely or in concert with Agency PAS) from 1/1/2023 - 5/31/2023 = less than 11

UPMC responded:

- Number of new Participants who were authorized for Agency PAS ONLY from 1/1/2023 - 5/31/2023 = 3648
- Number of new Participants who were authorized for Agency AND self-directed PAS from 1/1/2023 - 5/31/2023 = 47
- Number of new Participants who were authorized for self-direction (solely or in concert with Agency PAS) from 1/1/2023 - 5/31/2023 = 236

7. Related to the Score Cards for the Open Arms Program, audience member CJ Weaber from Angels on Call asked if there was an update on receiving the Score Card. Frank Santoro asked CJ to send her contact information in an email and Frank will respond with the Score Card. Frank Santoro from AHC/KF to send CJ the Score Card after contact information is received.

Cathy Paul from AHC/KF sent the Angels on Call Score Card to CJ Weaber on 07/14/23. No further action needed at this time.