OLTL Updates
MLTSS Subcommittee

August 2, 2023

Agenda

- OLTL Updates
  - Listening Sessions
  - Community HealthChoices (CHC) Request for Application (RFA)
  - Bureau of Human Services Licensing (BHSL) website
  - 2023 Nursing Facility (NF) Rates
  - Dual Eligible Special Needs Population Medicare Encounter data
  - Managed Care Program Annual Report (MCPAR) Reporting
  - Department of Human Services (DHS) - Money Follows the Person (MFP)
  - Low Income Household Water Assistance Program (LIHWAP)
  - Master Plan on Aging

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OLTL Updates

- Statewide Listening Tour
  - All virtual sessions were held on July 19, 21, and 22, 2023 and included over 160 attendees.
  - Remaining sessions include:
    - Centers for Independent Living (CIL) of North Central PA & Falls Active Adult Center on August 1, 2023
    - CIL of Central PA & Menno Haven (Brookview Health Care Center) on August 9, 2023
  - Listening Session flyer with all available dates and session information can be found on the DHS website at CHC-Communications to Participants

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OLTL Updates

- **Statewide Listening Tour**
  - Common themes included:
    - Supports Coordination
      - Lengthy response times
      - Uninformed/ inadequately trained
    - Medical and Non-Medical Transportation,
      - Inadequate training of staff and improper safety mechanisms
      - Delays and issues obtaining transit passes and reimbursement for out-of-pocket expenses.
    - Home Modifications and Durable Medical Equipment (DME)
      - Delays in approvals and installations
    - Virtual Service Delivery Options
    - Personal Assistance Services (PAS)
    - Service Authorizations
      - Reduced hours without detailed explanation

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OLTL Updates

- CHC Request for Application (RFA)
  - No updates as of today's meeting but any timelines will be shared accordingly.

- Bureau of Human Services Licensing (BHSL) Website
  - Scheduled to launch August 7, 2023.
  - A provider webinar on the new website is scheduled for August 11, 2023.

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OLTL Updates

- ## 2023 NF Rates
  – The Proposed Rate notice comment period recently closed on July 24, 2023.
  – 3 comments were received.
  – Additional information will be shared once the Final Rate Notice becomes available.

- ## Dual Eligible Special Needs Plan (D-SNP) Medicare Encounter Data
  – D-SNP Medicare Encounter Data with dates of service January 1, 2018 to current for Medicaid participants has been successfully loaded to the Enterprise Data Warehouse (EDW).
  – Will assist OLTL in analyzing the complete utilization of services for our CHC participants due to Medicare being the primary payer for over 93% of our CHC population.

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- MCPAR
  - Centers for Medicare & Medicaid Services (CMS) regulations require states to submit a MCPAR. Under the regulation, each state must submit to CMS, no later than 180 days after each contract year, a report on each managed care program administered by the state.
  - The MCPAR report provides information in the following categories:
    1. Program enrollment and service area expansions
    2. Financial performance
    3. Encounter data reporting
    4. Grievances, appeals, and state fair hearings
    5. Availability, accessibility, and network adequacy
    6. Delegated entities
    7. Quality and performance measures
    8. Sanctions and corrective action plans
    9. Beneficiary support system (BSS)
    10. Program integrity
- OLTL recently submitted the CHC MCPAR report to CMS on June 22, 2023. The OLTL CHC MCPAR report can be found on the DHS website at the following link: Managed Care Quality Strategy (pa.gov).

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- ## DHS - MFP
  - Pennsylvania will receive an estimated $42 million in federal funding from CMS to continue existing and support new activities that make serving individuals in the community possible.
    - Funding will be distributed across several offices with DHS.

- ## LIHWAP
  - LIHWAP re-opened to help Pennsylvanians with low incomes maintain access to drinking and wastewater services.
  - Applications for LIHWAP opened Monday, July 10, 2023.
    - Households may qualify if they rent or own their home, have an overdue water or wastewater bill that they are responsible to pay, and if the household is within the income limit for their household size.

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- PA Department of Aging – Master Plan on Aging
  - You are invited to contribute what you think should be the plan's priority goals, objectives, and initiatives to support the highest quality of life for older adults.
    - Holding in person "listening sessions" representing every county in the Commonwealth.
    - Feedback should be submitted to AgingPlan@pa.gov

  - Additional details can be found at: https://www.aging.pa.gov/publications/MasterPlan/Pages/default.aspx

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