

During the October 4, 2023 Managed Long-Term Services and Supports (MLTSS) Subcommittee meeting, the Office of Long-Term Living (OLTL) agreed to share the Managed Care Quality Strategy Document on the MLTSS Meeting Minutes ListServ. The information can also be found at the Department of Human Services (DHS) [Managed Care Quality Strategy webpage](#). Additionally, OLTL stated that the Data Methodology chart would be provided as an additional document on the MLTSS Meeting Minutes ListServ. That chart is provided below.

## Managed Care Quality Strategy

The Centers for Medicare & Medicaid Services (CMS), per regulation 42 CFR § 438.340(a) and 42 CFR 457.1240(e), requires states to have a quality strategy for their managed care programs. The intent of the regulation is to ensure members enrolled in Medicaid managed care programs have access to high quality health care services provided by the state's managed care organizations (MCOs) or entities.

The Managed Care Quality Strategy (MCQS) for Pennsylvania's Medical Assistance (MA) and Children's Health Insurance Program (CHIP), describes the managed care programs and structures, populations served, services offered, goals and objectives, quality-related initiatives, and strategies, as well as administrative processes used to assure and monitor quality.

The MCQS is currently available for public comment. A [notice was published in the PA Bulletin on September 23, 2023](#) inviting interested persons to submit comments to the Department at [RA-PWQualityStrategy@pa.gov](mailto:RA-PWQualityStrategy@pa.gov). Comments received by October 23, 2023 will be considered before the MCQS is submitted to CMS for review in December of 2023.

- [Medical Assistance and Children's Health Insurance Program Managed Care Quality Strategy](#) (updated version posted on 10.4.2023 reflecting the addition of a measure for the Office of Long-Term Living on page 17)

Attachments referenced in the Medical Assistance and Children's Health Insurance Program Managed Care Quality Strategy:

- [Link to EQR Technical Reports](#)
- [Link to the OMHSAS cultural competence Strategic Plan](#)

<b>Employment Initiative Activity 1 - Number of Participants between the ages of 21-64 with Employment as a Goal in their Person-Centered Service Plan (PCSP)</b>					
<b>Employment Initiative Activity 1</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>	<b>Year To Date</b>
<b>Total Count</b>					
<b>Per 1,000 Participants</b>					
Statewide Goal (22 per 1,000 Participants)					
<b>Employment Initiative Activity 2 - Number of Participants between the ages of 21-64 who were Employed</b>					
<b>Employment Initiative Activity 2</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>	<b>Year To Date</b>
<b>Total Count</b>					
<b>Per 1,000 Participants</b>					
Statewide Goal (14 per 1,000 Participants)					
<b>Employment Initiative Activity 3 - Number of Participants between the ages of 21-64 who were verified to have Competitive Integrated Employment</b>					
<b>Employment Initiative Activity 3</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>	<b>Year To Date</b>
<b>Total Count</b>					
<b>Per 1,000 Participants</b>					
Statewide Goal (11 per 1,000 Participants)					
<b>Employment Initiative Activity 4 - Number of Participants Receiving HCBS Waiver Employment Services</b>					
<b>Employment Initiative Activity 4</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>	<b>Year To Date</b>
<b>Total Count</b>					
<b>Per 1,000 Participants</b>					
Statewide Goal (12 per 1,000 Participants)					
<b>Employment Initiative Activity 5 - Number of Participants Who Were Referred to or Receiving Non-waiver Employment Services</b>					
<b>Employment Initiative Activity 5</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>	<b>Year To Date</b>
<b>Total Count</b>					
<b>Employment Initiative Activity 6 - Number of Participants Receiving Any Employment Services</b>					
<b>Employment Initiative Activity 6</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>	<b>Year To Date</b>
<b>Total Count</b>					