

**November 1, 2023 Managed Long-Term Services and Supports (MLTSS) Subcommittee
Meeting Follow-Up Items for the
December 6, 2023 MLTSS Subcommittee Meeting**

1. Related to MA Unwinding Ex Parte, audience member Jeff Iseman asked how many of the 76,000 cases that are identified as potentially impacted by the Ex Parte issue in MLTSS categories are we looking to reinstate? Carl Feldman from the Office of Income Maintenance (OIM) responded that once the Department of Human Services (DHS) completes the efforts to determine what the final scope of the pool is, DHS could provide this information to the Subcommittee.

As of November 30th, DHS was still in the process of reviewing this population for reinstatement. There are currently 48,000 cases which may require reinstatement and work continues on the evaluation of who will need reinstatement. When this process is complete, DHS can report on their categorization.

2. Related to staffing at the Philadelphia Area County Assistance Offices (CAOs), audience member Elizabeth Piazza asked how the staffing at the Parkside Avenue District Office designated for individuals who have Long-Term Care (LTC) services compares to other offices in Philadelphia? Carl Feldman said he would look into that and bring back a response.

Carl Feldman responded that the Long-Term Services and Supports Philadelphia CAO has a vacancy rate that is below the average for the Philadelphia CAO districts.

3. Related to the myCOMPASS website, audience member Cynthis Gibbs – Pratt asked what to do since the myCOMPASS website is not accessible to someone with visual impairments? Carl Feldman said he would take that back to OIM to look at and provide a response.

Carl Feldman said that applications and renewals can also be completed over the phone or on paper whether remotely or in the CAO. More information on these alternate methods is on the DHS [Apply for Benefits \(pa.gov\)](#) page.

4. Related to Documentation required, audience member Cynthia Gibbs-Pratt commented that providing documentation for the 5-year lookback period is difficult for people. Carl Feldman said he would take that back to OIM to look at. Carl to provide a response.

Carl Feldman responded that the look-back period does not require a full five years of information. Workers are generally to request the following information to ensure assets were not transferred for less than market value: Monthly financial statements for the most current two years of the look-back period; Two months of financial statements for the additional three years (ex. January and June or July and December); and Five years of tax returns (if filed). IF the applicant is unable to provide verification of resources during the look-back period, the CAO will authorize benefits if the client stated on the application that no asset transfers occurred and the Asset Verification System (AVS) shows that there are no undisclosed accounts, no questionable deposits or withdraws, and no questionable account balances. Workers are instructed not to be

“fishing” for information and to run eligibility when everything received is sufficient to the process.

5. Related to Nursing Facility Ineligible (NFI) Redeterminations, audience member Janice Meinert asked in CHAT if the MLTSS Subcommittee is considering including NFI Redeterminations on a future meeting? Juliet Marsala, Deputy Secretary of OLTL responded that OLTL would prepare that for a future agenda topic.

Paula Stum from OLTL added it to the list of 2024 Agenda topics and forwarded this to Randy Nolen for awareness.

6. Related to Personal Assistance Services (PAS) Reductions, there were several questions submitted related to information on data trends, examples of reductions notices, and how the appeal process works related to PAS Reductions.

PAS Reductions is a topic on today’s Agenda and responses will be provided at the meeting today.

7. Related to Nursing Home Transition (NHT), audience member Faddy Sahhar asked if there is an application process like there is for food or housing supports? Sheila Hoover referred the question to OLTL or the NHT program. Rachel Sink from OLTL to provide a response.

Rachel Sink responded that there is not an application form or process needed in order to receive assistance with coordinating a transition from nursing facility to community. Anyone in a nursing facility may self-refer by contacting the nursing facility social worker and/or their CHC-MCO service coordinator if they are in CHC, or contact Acentra Health (formerly Kepro) if they are not enrolled in a CHC. For an individual enrolled in the Living Independence for the Elderly (LIFE) program, they would contact their LIFE provider. The CHC-MCOs can be contacted via their respective participant support numbers and Acentra Health can be contacted at 1-888-204-8781 or by e-mail at PANursingHomeTransition@kepro.com. OLTL also has a NHT Helpline for questions about NHT which is 1-800-833-5196. Additional information is also available at the state NHT website: [Nursing Home Transition \(NHT\) \(pa.gov\)](http://NursingHomeTransition(NHT)(pa.gov)).