

Quality Management (QM) Recertification for ODP QM Certificate Holders

ODP Announcement 24-004

AUDIENCE:

ODP QM Certificate Holders who achieved certification/recertification during calendar year 2022

PURPOSE:

To announce that those who achieved QM certification/recertification during calendar year 2022 are due for recertification by December 31, 2024.

DISCUSSION:

As part of ODP's QM Strategy, ODP's QM Certification program was created in 2016 to build and sustain QM capacity throughout the service delivery system. Since that time, ODP has offered multiple classes each year and has continuously improved the content and format based on feedback from attendees and observations from the field. As of December 2023, 1,374 individuals have become QM certified.

Maintaining certification through recertifying every two years is highly recommended to keep QM skills honed and refreshed. Those who certified/recertified during 2022 must complete recertification by December 31, 2024, to remain certified and may continue to indicate "ODP QM Certified" as an achievement in email signatures, etc.

RECERTIFICATION:

- ✓ WHO: All staff who were QM certified/recertified during calendar year 2022
- ✓ WHAT: To recertify, 2 training modules and a post-test are required

- Module 101—Topics Highlighted in ODP’s QM Spotlight Publications
- Module 102—QM & Risk Management (RM): Using Data Monitoring & Analysis

Recertification applicants are allowed 2 attempts to achieve a passing score on the post-test of $\geq 84\%$. There is a minimum waiting period of 24 hours between attempts.

- ✓ **WHEN:** Those wishing to retain their QM certification must recertify by **December 31, 2024.**
- ✓ **WHERE:** Recertification training modules, materials, and the post-test can be accessed beginning January 5, 2024, at this link:
<https://www.myodp.org/course/view.php?id=2262>

Be sure to log in to MyODP first, to gain full functionality of the website to complete the recertification process. As a reminder, the ODP QM Certification Handbook and other helpful resources remains available on MyODP at this link:

<https://home.myodp.org/resources/quality-management-planning-and-implementation-documents/>

QUESTIONS?

Questions about the ODP QM Strategy, QM Certification program, or other questions related to ODP’s expectations for QM can be sent to RA-PWODPQMCERTI@pa.gov.