

Improving On Person-Centered Care by Introducing the 4Ms

Active listening and person-centered care are the groundwork for a new model from the Age Friendly Health Systems called the 4Ms Framework. This training will explain how using the 4Ms framework can enhance resident care. It will also explain what the 4Ms are, why they are important, who should use them, and how to implement or refine current care to utilize the 4Ms. The training includes opportunities for learners to familiarize themselves and practice approaches to integrating the 4Ms into their facility systems. This 6-hour hybrid training includes a 3-hour prerequisite, to be completed online **prior** to attending the live, virtual 3-hour session.

This free training is provided by Temple University Harrisburg and funded by the Pennsylvania Department of Human Services
Bureau of Human Services Licensing.

[Click Here to Register](#)

<p><u>Registration Details:</u></p> <ul style="list-style-type: none"> Individual online registration is required for each person This training is for active Personal Care Home Administrators or their Designee's Registration for the live training is limited New Registrants will create a username, password and profile Please email pchadmin@temple.edu with any questions For technical help please call 215-204-4866 	<p><u>In order to receive 6-credit hours, participants must:</u></p> <ul style="list-style-type: none"> Complete the 3-hour prerequisite training, via Thinkific Participate in the 3-hour live virtual training, via Zoom VIDEO AND AUDIO required to be turned on for live virtual training, via Zoom Certificates for 6 hours will be issued upon successful completion and verification of both activities Partial certificates for completing one activity are not available
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Date of live training	Time of live training	Course
Wednesday, November 13, 2024	9:00 am – 12:00 pm	HBGBHSL0024 – 001 (Select section 001)
Thursday, November 14, 2024	1:00 pm – 4:00 pm	HBGBHSL0024 – 002 (Select section 002)
Tuesday, November 19, 2024	1:00 pm – 4:00 pm	HBGBHSL0024 – 003 (Select section 003)
Thursday, November 21, 2024	9:00 am – 12:00 pm	HBGBHSL0024 – 004 (Select section 004)
Monday, November 25, 2024	1:00 pm – 4:00 pm	HBGBHSL0024 – 005 (Select section 005)
Thursday, December 5, 2024	9:00 am – 12:00 pm	HBGBHSL0024 – 006 (Select section 006)
Thursday, December 12, 2024	1:00 pm – 4:00 pm	HBGBHSL0024 – 007 (Select section 007)
Thursday, December 19, 2024	9:00 am – 12:00 pm	HBGBHSL0024 – 008 (Select section 008)
<i>*Please register for ONE of the eight sessions. Multiple registrations are not permitted.</i>		

Technology Requirements:

- Audio and video ARE required** to be turned on for the live, 3-hour training on the Zoom platform.
- Please note that driving during the live training is NOT permitted.
- A desktop or laptop computer is recommended. Devices should have a keyboard, audio, and video camera capabilities.
- Participants need to be able to access Zoom, a web-based program, over uninterrupted internet or Wi-Fi.