
Contact: Greg Jena, Executive Director of Communications, gjena@PFQ.org; 412-446-0708.

NEWS RELEASE

Anna Rankin Named Acting Executive Director of Milestone

PITTSBURGH, PA, October 10, 2024 – Partners For Quality, in conjunction with the Milestone board of directors, is happy to announce that Anna Rankin has been named the Acting Executive Director of Milestone, a member of the Partners For Quality family of agencies. Rankin’s appointment comes after serving for more than four years on the Milestone Board of Directors, two years as Vice Chair, and one year as Chair. During that time, she acquired a deep understanding of Milestone’s successes and challenges and worked closely with the agency’s former Executive Director on many initiatives.

Rankin has more than 20 years of experience working in human services and healthcare management with specific expertise in the Intellectual Disability/Autism fields. Most recently, she was the Director of Long Term Services & Supports (LTSS) Clinical Operations at UPMC Health Plan where she was involved in supporting the statewide implementation of Community HealthChoices and responsible for overseeing the daily operations of the Service Coordination program in Pennsylvania’s 30 western counties. Rankin also has previous experience managing community-based residential and day programs at various western Pennsylvania organizations.

“Anna is a natural fit to lead a heritage organization like Milestone,” said Maggie Rothenberger, President and CEO of Partners For Quality. “Her experience, knowledge and caring nature enable her to hit the ground running with Milestone staff and the persons supported by the agency.”

“I have developed a real passion for Milestone thanks to my time on the Board of Directors,” Rankin said. “Working in human services is a privilege and I am proud of Milestone’s commitment to quality of life, cultural diversity and trauma-informed care. I’m thrilled to be in this position.”

Rankin will serve as the Acting Executive Director of Milestone for up to six months. She will be empowered to guide Milestone and make strategic decisions for the organization, in collaboration with Partners For Quality. After six months, the plan is to name Rankin the Executive Director of Milestone permanently.

Rankin and her husband Bob live in Washington County with their Chocolate Lab, Gertrude. They are proud to have a daughter, son and one grandchild. Rankin holds a bachelor’s degree in Health Care Administration and a master’s degree in Public Administration.

Rankin succeeds Jordan Coughlen, who departed Milestone in the spring for an opportunity in another part of the country.

More

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(October 10, 2024, *continued*)

About Milestone

Improving lives in Allegheny County since 1969, Milestone, a member of the Partners For Quality family of agencies, is a nonprofit organization with more than 400 full-time staff serving 2,300 individuals through 28 programs for people with developmental and behavioral health challenges. The agency's services include behavioral health therapies, residential locations, outpatient therapy, community participation supports, day programs and community living homes for persons with intellectual disabilities, autism and behavioral health challenges. The organization operates two Health Care Quality Units in Butler and Warren which train professionals in 18 counties. Milestone has office locations and service sites in Wilksburg, Penn Hills, Monroeville, McKeesport and Lawrenceville. Milestone has earned accreditation from The Sanctuary Institute as a trauma-informed organization. For more information, visit MilestonePA.org.

About Partners For Quality

Headquartered in McKees Rocks, Partners For Quality provides administrative oversight for organizations that support individuals with intellectual and developmental disabilities and behavioral health challenges. Serving Allegheny County since 1975, Partners For Quality, through its subsidiaries, serves about 4,000 people annually and employs more than 1,000 across its organizations. Partners For Quality subsidiaries have earned accreditation from The Council on Quality Leadership, The Council on Accreditation and the Sanctuary Institute (for trauma-informed care).

The Partners For Quality family of nonprofit agencies includes: **Allegheny Children's Initiative**, serving children and families with behavioral health challenges in Allegheny and Washington Counties; **Citizen Care**, which provides residential and community-based supports and services to individuals with intellectual disabilities and autism; **Exceptional Adventures**, an agency that provides travel and social opportunities to individuals with disabilities; **Milestone**, supporting individuals with intellectual disabilities, autism and behavioral health challenges, including two Health Care Quality Units in Butler and Warren which train professionals in 18 counties; and **Partners For Quality Foundation**, which raises funds for all services throughout the family of agencies. For more information, visit PFQ.org and Facebook.com/PartnersForQuality.

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(See attached photo)