



# Quality Assessment & Improvement (QA&I) Annual Statewide Report for Cycle 2, Year 2 (Fiscal Year 23-24) ODP Announcement 24-108

## AUDIENCE:

Individuals, Families, Supports Coordination Organizations (SCOs), Supports Coordinators (SCs), SC Supervisors, Direct Service Providers, Administrative Entities (AEs), Directors or Administrators, All Interested Parties

## PURPOSE:

This Office of Developmental Programs (ODP) communication announces the release of the QA&I Annual Statewide Report for Cycle 2, Year 2 (C2Y2) for Fiscal Year (FY) 2023-2024.

## DISCUSSION:

This QA&I Annual Statewide Report provides QA&I review results of AEs, SCOs, and Providers, and includes a summary analysis of statewide data collected during C2Y2 of the QA&I cycle for ODP's Consolidated, Person/Family Directed Support (P/FDS), Community Living, and Adult Autism waivers. It highlights successes and opportunities for systemic quality improvement discovered during QA&I reviews, in a streamlined, easy-to-use format. Key results are underscored in entity-specific subsections entitled "Reasons to Celebrate" and "Highlighting Opportunities." The intent of the latter is to encourage entities to target these low performing areas with quality improvement activities.

The QA&I Annual Statewide Report for C2Y2 is located online at [home.MyODP.org](https://home.MyODP.org) in the [QA&I Reports](#) section.

**CONTACT:**

For any questions, please contact the QM Division at [RA-PWODPQMCERTI@pa.gov](mailto:RA-PWODPQMCERTI@pa.gov).