



The Office of Developmental Programs (ODP) Announces the Opening of the 2024 National Core Indicators® State of the Workforce Survey Portal

ODP Announcement 25-007

AUDIENCE:

All ODP Service Providers Employing Direct Support Professionals (DSPs) in CY 2024.

PURPOSE:

To inform providers that the 2024 National Core Indicators® Intellectual and Developmental Disabilities (NCI®-IDD) State of the Workforce (SoTW) survey portal will open on **February 10, 2025**.

DISCUSSION:

ODP began to participate in the NCI®-IDD State of the Workforce Survey (SoTW) in 2020. Originally, ODP strongly encouraged providers employing DSPs to complete the survey but did not require them to do so. The survey was anonymous and ODP received only aggregate data from the Human Services Research Institute (HSRI) for analysis.

With the introduction of Performance-Based Contracting (PBC) in 2024, residential providers in the Select and Clinically Enhanced tiers, in accordance with performance measure WF 03.3, are now required to “participate in the NCI®-IDD State of the Workforce Survey and release provider NCI®-IDD data to ODP to validate turnover and

other workforce data.” All other eligible providers remain strongly encouraged to participate and contribute to the data used to improve the Intellectual/Developmental Disabilities/Autism service system.

The PBC Residential Data Submission Tools for each tier will be open from February 15, 2025, to March 15, 2025. Providers planning to submit for either Select or Clinically Enhanced tiers are advised to complete the NCI SoTW survey. Providers are encouraged to obtain a copy of the NCI SoTW submission before submitting their data and documents to ODP.

Providers not participating in the PBC process will complete the NCI® SoTW survey by June 30, 2025.

CONTACT:

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ATTACHMENT:

2024 NCI®-IDD State of The Workforce Survey