

New Support Coordinator Training for Health Risk Training Tool (HRST)

ODP Announcement 25-015

AUDIENCE:

Supports Coordination Organizations (SCOs)

Health Care Quality Units (HCQU)

PURPOSE:

To announce a new training course for all new Supports Coordinators (SCs) in the HRST application. This training will be required for all new SCs after January 20, 2025.

DISCUSSION:

IntellectAbility has developed and implemented a new online Supports Coordinator training course. The course is titled “HRST Training for Case Managers”. It takes the place of the all-day live virtual training for new SCs. This training contains all the information new SCs need to use and apply the information found within the HRST. The total run time of the training is approximately 1 hour and 30 minutes. It is a work-at-your-own-pace model.

This training will be required for all new SCs **after January 20, 2025**. New SCs who have previously completed this or the all-day live virtual training are not required to take this

fully updated course. However, ODP **highly recommends** existing SCs complete this course as a refresher.

To access the course, log into the HRST using your username and password. Click on the graduation cap in the upper right-hand corner of the page. This training “HRST Training for Case Managers” will be housed under **My Assigned Courses**. Once you complete the full course it will appear under the section, **Completed Courses**. You can revisit completed courses at any time.

Please Note: If the training is not available in your assigned courses list, you can request it by emailing PAsupport@ReplacingRisk.com. It can take up to 24 business hours to process this request.

CONTACT:

Questions about this communication should be directed to your local [HCQU](#) or ODP’s HRST resource account ra-pwhrst@pa.gov.