



Webinar Recordings Now Available: *The Basics of Incident Management* and the *Incident Fidelity Initiative*

ODP Announcement 25-068

AUDIENCE:

County/Administrative Entities (AEs), Support Coordination Organizations (SCOs), Intellectual Disability/Autism (ID/A) and Bureau of Supports for Autism and Special Populations (BSASP) Providers, and all interested stakeholders

PURPOSE:

To announce the availability of the recordings of two webinars providing a general overview of the *Basics of Incident Management* and the *Incident Fidelity Initiative* for Providers.

DISCUSSION:

The Office of Developmental Programs (ODP) held two webinars on June 25, 2025, to review the basics of incident management and the incident fidelity initiative on July 11, 2025. One webinar provided information about determining the discovery date, initial reporters, the impacts of management reviews that result in “Not approved” status, and monitoring incidents using the Enterprise Incident Management (EIM) My Workload Dashboard. The second webinar provided information about the Incident Fidelity Initiative, how the process works, including identification of unreported incidents, record reviews, remediation and preventing unreported incidents.

These webinars were recorded and are now available along with the PowerPoint presentations at [Webinars – MyODP](#).