



**FOR IMMEDIATE RELEASE**

August 27, 2025

CONTACT: Linda K. Ross  
Director of Communications  
Pittsburgh Mercy  
412-667-0027

**JAIME DIRCKSEN  
NAMED PRESIDENT & CEO OF PITTSBURGH MERCY**

**PITTSBURGH (August 27, 2025)** – [Trinity Health](#) and the [Pittsburgh Mercy Board of Directors](#) announce that [Jaime Dircksen](#) has been named president and chief executive officer (CEO) of [Pittsburgh Mercy](#), effective August 31, 2025. Dircksen has served as interim president for the organization since earlier this year, as a Board Member for [Pittsburgh Mercy](#) since 2022, and as a Board Member for [McAuley Ministries](#), Pittsburgh Mercy's grant-making foundation, since May 2025.

In her new role, Dircksen will continue to provide strategic leadership and operational direction for Pittsburgh Mercy, one of the largest community health and social service nonprofit organizations and providers in Southwestern Pennsylvania. She will guide care quality, equity, and innovation across a wide continuum of services – from behavioral health and intellectual and developmental disabilities services to homeless services and integrated well-being services.

Dircksen has more than two decades of leadership experience in public health, community health and well-being, and health equity. She most recently served as vice president of [Community Health & Well-Being](#) at Trinity Health, based in Livonia, Mich. Dircksen joined Trinity Health in 2016 as director of its Community Health Institute. Additionally, she worked for five years as the deputy commissioner at the Chicago Department of Public Health and for seven years at the Chicago Public Schools.

"Jaime's career has been defined by a deep commitment to improving health outcomes for vulnerable populations and communities through innovative strategies, cross-sector partnerships, and transformative initiatives. Her energy and passion have been tangible as interim president; I look forward to seeing her next phase of leadership," said Mark D. Gibbons, chairperson of the Pittsburgh Mercy Board of Directors.

"I have spent my entire career engaging in partnerships that advance opportunities to improve health and well-being for people experiencing poverty and other vulnerabilities. As a Pittsburgh Mercy Board Member, I admired the work from afar. These past four months, serving in the

-more-

## Jaime Dircksen Named President & CEO of Pittsburgh Mercy

### Page 2 of 3

interim role, has truly been inspiring as I watch the team serve the most vulnerable populations with dignity and creativity. I am honored and excited to serve as the next president and CEO of Pittsburgh Mercy,” added Dircksen.

Dircksen earned her Bachelor of Arts degree in social work from the University of Akron and a Master of Social Work degree with a certificate in health administration and policy from the University of Chicago.

Dircksen is a Board Member for the Healthcare Anchor Network and the Public Health Institute for Metropolitan Chicago.

Pittsburgh Mercy is one of the region’s largest social services organizations and employers with \$114.7 million in annual revenue and nearly 1,000 colleagues who serve over 17,000 people annually. Its primary services are behavioral health, intellectual and developmental disabilities services, homeless services, and community services.

Pittsburgh Mercy is a member of [Trinity Health](#), one of the largest not-for-profit, faith-based health care systems in the U.S., caring for diverse communities across 26 states, and serves in the tradition of the Pittsburgh [Sisters of Mercy](#).

-###-

**Editor’s note:** Photo of Jaime Dircksen, president & CEO, Pittsburgh Mercy. Photo credit: Photo courtesy of Pittsburgh Mercy and Trinity Health.

### About Pittsburgh Mercy

[Pittsburgh Mercy](#) is one of the largest community health and social service nonprofit organizations and providers in Southwestern Pennsylvania. It offers help – and hope – to 17,000 of the community’s most vulnerable residents, including:

- People with complex behavioral health and physical health challenges,
- People with intellectual and developmental disabilities
- People who are experiencing homelessness
- People who need wrap-around services to live safe, healthy, and well in the community.

Pittsburgh Mercy’s reach extends across more than 90 locations in Allegheny County. It is the largest Integrated Community Wellness Center (ICWC) in Pennsylvania and the only one in Southwestern Pennsylvania. It is a five-time awardee of Substance Abuse & Mental Health Services Administration (SAMHSA) Certified Community Behavioral Health Center (CCBHC) expansion grants.

Pittsburgh Mercy is a member of [Trinity Health](#), serving in the tradition of the Sisters of Mercy. Its mission is to be a compassionate and transforming, healing presence within its communities.

-more-

## **Jaime Dirksen Named President & CEO of Pittsburgh Mercy**

### **Page 3 of 3**

To learn more about Pittsburgh Mercy or to donate in support of its important work in the community, please visit [www.pittsburghmercy.org](http://www.pittsburghmercy.org).

Please follow Pittsburgh Mercy on [Facebook](#), [Instagram](#), [LinkedIn](#), and [X](#).

### ***About Trinity Health***

[Trinity Health](#) is one of the largest not-for-profit, faith-based health care systems in the nation. It is a family of 127,000 colleagues and more than 38,300 physicians and clinicians caring for diverse communities across 26 states. Nationally recognized for care and experience, the Trinity Health system includes 93 hospitals, 107 continuing care locations, the second largest PACE program in the country, 142 urgent care locations and many other health and well-being services. In fiscal year 2024, the Livonia, Michigan-based health system invested \$1.3 billion in its communities in the form of charity care and other community benefit programs.

For more information, visit [www.trinity-health.org](http://www.trinity-health.org), or follow Trinity Health on [LinkedIn](#), [Facebook](#), and [X](#).

-###-