

Residential Performance-Based Contracting: Performance Standards for Contract Year 2026-2027

ODP Announcement 25-086

AUDIENCE:

- Providers of Residential Habilitation, Life Sharing and/or Supported Living Services in the Consolidated and/or Community Living Waivers
- Supports Coordination Organizations (SCO)
- Administrative Entities (AE)
- Individuals and Families
- All Other Interested Parties

PURPOSE:

To announce the availability of performance standards for providers of Residential Habilitation, Life Sharing and/or Supported Living services in the Consolidated and/or Community Living Waivers (residential services) for contract year 2026-2027.

DISCUSSION:

As outlined in Bulletin 00-24-01, *Performance Standards for Residential Services*, the Office of Developmental Programs (ODP) will adjust the performance measures annually if needed to improve the quality of residential services. ODP will inform providers if adjustments are made to the performance measures.

For contract year 2026-2027, providers will submit data and documentation from Calendar Year 2025 demonstrating that each performance standard has been met. Providers will submit this data and documentation in February/March of 2026. The

following is an overview of changes made to the performance standards that will be effective for contract year 2026-2027:

- Retired Measures - Some measures have been retired because the information was only needed once and was provided for contract year 2025-2026. It is unlikely that the information will change year-to-year, or the information is transitioning from documentation of a process or procedure to an outcome-based measure. Retired measures with tiers indicated in parentheses include:
 - CoS.02 - Transition of individuals to LifeSharing and Supported Living (ALL)
 - DM.01.1 - Test case file (Primary)
 - EMP.01.2 - Plan for improvement of Competitive Integrated Employment (ALL)
 - RST.01.1 - Types of remote support technology in use (ALL)
 - WF.01.1 - Attestation of supervisory management training to support DSPs (Primary)
 - WF.01.2 - DSP credentialing plan (Primary)
 - WF.02.1 - Attestation of supervisory management training to support FLSs (Primary)
 - WF.02.2 - FLS credentialing plan (Primary)
 - WF.04.2 - Attestation that agency has strategic plan including DEI (Select/Clinically Enhanced)
 - WF.04.3 - Documentation of DEI committee (Select/Clinically Enhanced)
 - WF.04.4 - Documentation of training relevant to culture and language (Select/Clinically Enhanced)
 - WF.04.5 - Attestation that agency has plan including recruitment and advancement (Select/Clinically Enhanced)
- Collapsed/Merged Measures:

- QI.01.2 - Demonstrate Plan, Do, Check, Act using HRS data (Select/Clinically Enhanced)
- QI.01.2 - Using HRS data to develop wellness programs
- QI.01.3 - Implementing wellness programs
- QI.01.4 - Monitoring progress or uptake
- QI.02.2 - Submit quality management (QM) policy/description (ALL)
- QI.02.2 - Description of how data is used to monitor progress toward QM plan
- QI.02.3 - Description of how person-centered data is used in QM plan
- Refined data collection by separating concepts into their own measures:
 - ADM.01.1 - Demonstrate sound governance (attest, finance, conflict of interest, criminal convictions, licensing) (ALL)
 - CN-DD/Bx.02.2 - Demonstrate use of data to impact outcomes in 8 areas (Select/Clinically Enhanced) -
 - 8 areas include law enforcement, restrictive procedures, inpatient, restraint, confirmed abuse/neglect, polypharmacy, target behavioral data, individuals' satisfaction with services
 - CN-DD/Bx.3.2 - Documentation of trauma-informed training (staff/individuals) (Select/Clinically Enhanced)
 - CN-DD/Bx.03.3 - Documentation of crisis prevention and de-escalation training (name of training, roster of staff, plan for ongoing training) (Clinically Enhanced)
 - QI.03.1 - Policy and activities supporting family engagement (ALL)
 - Note: RM-HRS.01.2 is recoded as QI.01.5, and DM.01.2 is recoded as QI.02.5
- Progression of Attestations into Measures:
 - CN-C.01.3 - Documentation of Health Risk Screening Tool (HRST) data use relating to Item E (Select/Clinically Enhanced)

- CN-DD/Bx.01.1 - 20% of staff completed Autism Spectrum Disorder (ASD) training (Select/Clinically Enhanced)
- RD.01.1 and 3 - Report data from referral tracking system (ALL)
- Note: RD measures have been recoded as Access / AC measures
- WF.01.4 - 5 percentage points increase of credentialed DSPs (Select/Clinically Enhanced)
- WF.02.4 - 10 percentage points increase of credentialed FLSs (Select/Clinically Enhanced)
- Progression of Report-out Measures into Attestations
 - WF.01.3 - Attest to increasing credentialed DSPs by 2 percentage points (P)
 - WF.02.3 - Attest to increasing credentialed FLSs by 2 percentage points (P)
- Clarified language in measures and process details throughout

The updated performance standards are included with this communication and as Attachment 2 of Bulletin 00-24-01. Additional process details are included in a spreadsheet attached to this communication.

ATTACHMENTS:

Attachment 2 of Bulletin 00-24-01: Residential Performance Standards

Residential Performance Standards and Process Details for Contract Year 2026-2027

CONTACT:

Questions about this announcement should be directed to ra-odpcomment@pa.gov.