



pennsylvania

DEPARTMENT OF HUMAN SERVICES
OFFICE OF MENTAL HEALTH AND
SUBSTANCE ABUSE SERVICES

Certified Recovery Specialist Feedback Needed!

The Office of Mental Health and Substance Abuse Services (OMHSAS) is seeking valuable feedback on providing Medicaid services through Certified Recovery Specialists. Stakeholder engagement is a vital component of any system performance assessment, and your input is essential.

Seeking Feedback from Key Stakeholders

**Behavioral Health-Managed Care Organizations
County Mental Health Representatives
Certified Recovery Specialist Professionals
Certified Recovery Supervisors
Primary Contractors
Providers
Single County Authorities**

The survey linked below is seeking the same information that will be discussed during the virtual stakeholder meetings and is designed for individuals who are unable to attend a session or wish to share some private feedback.

Please use the link or the QR code below to provide feedback.

https://mercer.qualtrics.com/jfe/form/SV_b4rPh8m11Xb1G3s



The survey will remain open until Friday, October 10, 2025.

If you have any questions about the CRS survey, please contact:
Barry Decker at bdecker@pa.gov or Kathy Nichols at kathy.nichols@mercer.com