



Updated Training Now Available: Introduction to Conflict Resolution for New Supports Coordinators (SCs)

ODP Announcement 25-091

AUDIENCE:

New Supports Coordinators

PURPOSE:

The purpose of this communication is to announce the release of an updated training course, *Conflict Resolution for New Supports Coordinators*. This training is part of the *SC First Year* training requirements.

DISCUSSION:

Introduction to Conflict Resolution for New Supports Coordinators is a 1 credit hour course that is part of the [SC First Year Training](#) requirements. This training builds on the concepts discussed in the Introduction to Facilitation webcast and provides a framework for working through disagreements within the team and how to resolve them. Before completing this training, completion of the [Introduction to Facilitation for New SCs](#) training is recommended. [Introduction to Conflict Resolution for New Supports Coordinators](#) can be found on MyODP as part of the SC First Year Trainings.

SCs that completed the previous version of this training and obtained their certificate prior to 9/26/25 do not need to complete the updated training. Certificates obtained prior to this update will be available in the updated course.

CONTACT:

Please send any questions regarding SC training requirements to RA-PWODP_OUTREACH@pa.gov.