Questions Removed from the Quality Assessment & Improvement (QA&I) Process Cycle 3, Year 1 (C3Y1) Tools

ODP Announcement 25-095

AUDIENCE:

Administrative Entities (AEs), Supports Coordination Organizations (SCOs), and Providers

PURPOSE:

To communicate a change to the QA&I C3Y1 tools.

DISCUSSION:

The Office of Developmental Programs (ODP) has removed the following questions from the QA&I C3Y1 Tools due to a high volume of stakeholder inquiries related to evaluation expectations:

- AE Question #1 - The AE engages in activities, or has a written policy, to improve racial equity performance.

- SCO Question #4 - The SCO engages in activities, or has a written policy, to improve racial equity performance.

- Provider Question #4 - The Provider engages in activities, or has a written policy, to improve racial equity performance.

Supporting Pennsylvanians with developmental disabilities and their families to achieve greater independence, choice, and opportunity in their lives.

This question was designed to inform ODP's Information Sharing and Advisory Committee (ISAC) Recommendation #14 by generating information about access to quality, person-centered, culturally competent services through the lens of racial equality. ODP will be discussing alternative data collection opportunities with ISAC in the future.

QuestionPro – The AE, SCO, and Provider QuestionPro tools have been updated. No action is required for submissions that have already been entered into the QuestionPro survey. This includes both the Self-Assessment and Full Review submissions, as the tool automatically converted responses to "Not Applicable (N/A)" following the removal of the impacted questions.

QA&I C3Y1 Tools – The C3Y1 AE, SCO, and Provider tools have been updated on the **QA&I Resource Page** and are also included with this announcement.

QA&I C3Y1 Full Review Spreadsheets – The C3Y1 AE, SCO and Provider have been updated. The Provider Full Review spreadsheet is available both as an attachment and on the QA&I Resource Page. AEs that are currently completing a Full Review using a previous version of the spreadsheet are not required to restart their work. The spreadsheet should be submitted to the QA&I Mailbox (linked below under questions) for reformatting to align with the updated version.

To avoid renumbering questions for C3Y1 survey tools, the impacted questions will remain within the Full Review spreadsheet but will be blacked out and unavailable to answer.

QUESTIONS:

Please direct any inquiries regarding this communication to the QA&I Process mailbox at **RA-PWQAIProcess@pa.gov**.

Supporting Pennsylvanians with developmental disabilities and their families to achieve greater independence, choice, and opportunity in their lives.

ATTACHMENT:

- **QA&I C3Y1 Provider Tool** & **Provider Full Review Spreadsheet**-Updated

- **QA&I C3Y1 AE Tool** – Updated

- **QA&I C3Y1 SCO Tool** -Updated

Supporting Pennsylvanians with developmental disabilities and their families to achieve greater independence, choice, and opportunity in their lives.