



Quality Management (QM) Recertification for ODP QM Certificate Holders

ODP Announcement 26-010

AUDIENCE:

Office of Developmental Programs (ODP) QM Certificate Holders who achieved certification/recertification during calendar year 2024

PURPOSE:

To announce that those who achieved QM certification/recertification during calendar year 2024 are due for recertification by December 31, 2026.

DISCUSSION:

As part of ODP's quality management (QM) Strategy, ODP's QM Certification program seeks to build and sustain QM capacity throughout the service delivery system. For over a decade, ODP has offered QM certification classes and has continuously sought to improve content and format based on observations from the field and feedback from attendees. As of December 2025, just over 2,400 individuals have become QM certified.

Maintaining certification by recertifying every two years is highly recommended to keep QM skills honed and refreshed. Those who certified/recertified during 2024 must complete recertification by December 31, 2026, to remain certified and may continue to indicate "ODP QM Certified" as an achievement in email signatures, etc.

RECERTIFICATION:

- WHO: All staff who were QM certified/recertified during calendar year 2024.
- WHAT: To recertify, 2 training modules and a post-test are required.
 - Module 101—QM & Risk Management (RM): Using Data Monitoring & Analysis
 - Module 102—Topics Highlighted in ODP's recent QM Spotlights
 - Post-test—Recertification applicants are allowed 2 attempts to achieve a passing score on the post-test of **>84%**. **There is a minimum waiting period of 24 hours between attempts, so applicants should not wait until the last day of 2026.**
- WHEN: Those wishing to retain their QM certification must be recertified by **December 31, 2026**.
- WHERE: Recertification training modules, materials, and the post-test can be accessed beginning January 16, 2026, at this link: [Recertification for ODP QM Certificate Holders who Certified/Recertified in 2024](#)

Be sure to log in to MyODP first, to gain full functionality of the website to complete the recertification process. As a reminder, the ODP QM Certification Handbook and other helpful resources remains available on MyODP at this link: [QM Templates & Tools](#)

QUESTIONS?

Questions about the ODP QM Strategy, QM Certification program, or other questions related to ODP's expectations for QM can be sent to RA-PWODPQMCERTI@pa.gov.