



Newly Released Lesson: Using Root Cause Analysis in the Development of Corrective Actions

ODP Announcement 26-012

AUDIENCE:

State and Non-State Intermediate Care Facilities for Individuals with an Intellectual Disability (ICF/IIDs), Administrative Entities (AEs), Supports Coordination Organizations (SCOs), Support Coordinators (SCs), Direct Service Providers (DSPs) and Contracted Entities that conduct or perform oversight of Incident Investigations performed by Certified Investigators (CIs).

PURPOSE:

To announce the release of a new **online lesson, Using Root Cause Analysis in the Development of Corrective Actions**.

DISCUSSION:

The Office of Developmental Programs (ODP) contracts with Temple University Harrisburg to deliver the ODP Certified Investigator Program. ODP and Temple University have developed a new online training lesson which provides an additional learning opportunity designed to enhance investigatory skills and supplies helpful resources to Certified Investigators (CIs), Administrative Review Committee members, CI Peer Reviewers, Incident Management (IM) Reps, and others involved in the incident investigation process. The **Using Root Cause Analysis in the Development of Corrective Actions lesson has been added to the Additional Learning Opportunities section on the MyODP, PA ODP Certified Investigator Program Home page**. To learn more about additional learning opportunities, use the Additional Learning Opportunities link on the [CI Program home page](#).

CONTACT:

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