



The Office of Developmental Programs Announces the Opening of the 2025 National Core Indicators® State of the Workforce Survey Portal

ODP Announcement 26-015

AUDIENCE:

All ODP Service Providers Employing Direct Support Professionals (DSPs) in CY 2025

PURPOSE:

To inform providers that the 2024 National Core Indicators® Intellectual and Developmental Disabilities (NCI®-IDD) State of the Workforce survey portal expects to open on **February 9, 2026**.

DISCUSSION:

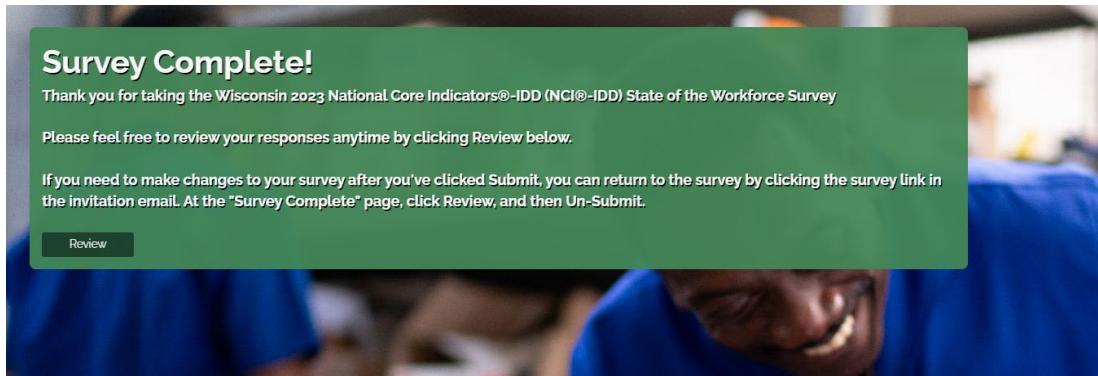
ODP began participating in the NCI®-IDD State of the Workforce (SoTW) survey — formerly known as the Staff Stability Survey — in 2020. At that time, ODP strongly encouraged providers employing direct support professionals (DSPs) to complete the survey, but participation was not required. The survey was anonymous, and ODP received only aggregate data from the Human Services Research Institute (HSRI) for analysis.

Following the implementation of Performance-Based Contracting (PBC), residential providers in the Select and Clinically Enhanced tiers are now required, under performance measure WF.03.3, to participate in the NCI®-IDD State of the Workforce Survey and release provider-level NCI®-IDD data to ODP to validate turnover and other workforce metrics. As a result, ODP will now receive an identified dataset from HSRI. All

other eligible providers remain strongly encouraged to participate and contribute to data used to improve the Intellectual/Developmental Disabilities/Autism service system.

The MyPBC Portal for each tier will be open from February 16, 2026, to March 16, 2026. Providers are encouraged to obtain a copy of the NCI SoTW submission before submitting their data and documents to ODP.

To print their survey responses, providers should click on the original link in the invitation email that they used to access the survey. If they complete the survey, they will be brought to this page:



Then, they can click on “Review” at the bottom of the Review page. There is an option to “PRINT” the responses. This will allow providers to download their responses as a PDF.

Providers not participating in the PBC process will complete the NCI® SoTW survey by June 30, 2026.

Due to the extensive list of provider agencies to which ODP will issue invitations to participate simultaneously, it is possible that not all invitations will be delivered, and the invitation status may appear as Processed. ODP will be unable to determine whether those invitations have been received. Agencies that do not receive an invitation within a few days of the anticipated opening date should contact ODP to verify their survey contact information and request a resend.

CONTACT:

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ATTACHMENT:

2025 NCI®-IDD State of The Workforce Survey