



# Quality Assessment & Improvement (QA&I) Cycle 2 and Home & Community-Based Settings Rule Licensing Inspection Statewide Report

## ODP Announcement 26-021

### AUDIENCE:

Individuals, Families, Supports Coordination Organizations (SCOs), Supports Coordinators (SCs), SC Supervisors, Direct Service Providers, Administrative Entities (AEs), Directors or Administrators, All Interested Parties

### PURPOSE:

This Office of Developmental Programs (ODP) communication announces the release of the Quality Assessment and Improvement (QA&I) and Home & Community-Based Settings Rule Licensing Inspection Statewide Report, which includes QA&I Cycle 2 and licensing inspection data from fiscal years (FY) 2022-2023, 2023-2024, and 2024-2025.

### DISCUSSION:

This report provides QA&I full review results of AEs, SCOs, and Providers, and includes a summary analysis of statewide data collected during Cycle 2 Years 1-3, for ODP's Consolidated, Person/Family Directed Support (P/FDS), Community Living, and Adult Autism waivers. It highlights successes and opportunities for systemic quality improvement discovered during QA&I reviews, in a streamlined, easy-to-use format. Key results are underscored in entity-specific subsections entitled "Metrics to Watch," "Reasons to Celebrate," and "Highlighting Opportunities to Improve." The intent is to encourage entities to target low performing areas with quality improvement activities.



This year's report also provides new sections that include Home & Community-Based Settings Rule Licensing Inspection results from fiscal years (FY) 2022-2023, 2023-2024, and 2024-2025, and QA&I Informed CMS Waiver Performance Measure trends for measures that AEs, SCOs, and Providers are accountable for.

This report is located online at [home.MyODP.org](http://home.MyODP.org) in the [QA&I Reports](#) section.

**For any questions, please contact the QM Division at [RA-PWODPQMCERTI@pa.gov](mailto:RA-PWODPQMCERTI@pa.gov).**