



# **The Assisted Living In Lieu of Services Option in Community HealthChoices**

Long-Term Services and Supports Subcommittee Meeting  
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Presenter:  
Damaris Alvarado, Director  
Division of Communications Management  
Bureau of Policy Development and Communications Management  
Office of Long-Term Living



# OLTL AL ILOS Option Education and Support

- The Office of Long-Term Living (OLTL):
  - ❑ Developed an Assisted Living – In Lieu of Enrollment Application Guideline document available to all providers interested in participating in the Assisted Living (AL) In Lieu of Services (ILOS) Option.
  - ❑ Worked with the Office of Income Maintenance (OIM) to align their AL ILOS eligibility policy with the current OLTL procedures. On January 7, 2026, OIM added a chapter (490) to their Long-Term Care Handbook which explains the process.
  - ❑ Is revising current policy to include the instructions for when a participant is transitioning to the AL ILOS option (OPS Memo 2019-05 which outlines circumstances when the Community HealthChoices Managed Care Organizations (CHC-MCO) should issue the PA 1768 form to communicate changes to the County Assistance Office).
  - ❑ Provides an updated monthly report of approved ILOS providers to the CHC-MCOs and to OIM.
  - ❑ Notifies the CHC-MCOs when an AL provider is on provisional license.

## ▶ OLTL AL ILOS Option Education and Support (Continued)

- On August 19, and October 2, 2025, respectively, the Office of Long-Term Living (OLTL) held Technical assistance sessions with the Community HealthChoices Managed Care Organizations (CHC-MCOs) and Assisted Living (AL) providers on eligibility and enrollment processes as well as monitoring of the AL In Lieu of Services (ILOS) option. The following key points were discussed during the sessions:
  - ❑ AL ILOS is a service option and it's available only to CHC participants. Appeals, Grievances, and other Protections specified in federal regulations apply to ILOS.
  - ❑ AL ILOS is driven by the CHC-MCOs and their agreements with the specific AL provider.
  - ❑ The AL provider, the CHC-MCO, and the County Assistance Office must coordinate the completion of required forms and associated activities to ensure successful outcomes.
  - ❑ Interested individuals who are not enrolled in CHC with an MCO must be referred to the Independent Enrollment Broker to complete the CHC application process. Once enrolled in CHC, the selected CHC-MCO will complete the assessment to determine the individual's needs and service preferences.
  - ❑ OLTL is responsible for oversight of the AL ILOS option. An operations report (OPS 41) was implemented effective 1/1/2025.



## 2025 AL ILOS Activity Reports

- In February 2026, the Office of Long-Term Living (OLTL) received the OPS 41 reports from the Community Health Choices Managed Care Organizations (CHC-MCOs) for their In Lieu of Services (ILOS) activity during calendar year **2025**. The following was reported:
  - 15 participants utilized the ILOS option.
    - Seven participants transitioned from nursing facilities (NF) to Assisted Living (AL) ILOS.
    - Eight participants at risk of NF placement were found to be appropriate for the AL ILOS option and moved into an Assisted Living Residence.
- Reports for calendar year 2026 are due to OLTL quarterly on May 15, 2026, August 17, 2026, November 16, 2026, and February 16, 2027.



## AL ILOS Policy Resources

- Additional information regarding the Assisted Living (AL) In Lieu of Services (ILOS) Option can be found at the following links:
  - ❑ [Long-Term Care Handbook](#) (Office of Income Maintenance Policy – Chapter 490, released on January 7, 2026)
  - ❑ [In Lieu of Services Ops Memo 10.25.23 Public.pdf](#) (Office of Long-Term Living Ops Memo released in November 2023)
- Questions regarding the AL ILOS option should be directed to:
  - ❑ The participant's chosen Community HealthChoices Managed Care Organization
  - ❑ The Pennsylvania Independent Enrollment Broker at <https://paieb.com/en/online-contact-form> or at **1-877-550-4227**
  - ❑ The Office of Long-Term Living's Provider Enrollment Unit at [RA-HCBSEnProv@pa.gov](mailto:RA-HCBSEnProv@pa.gov)



# Thank you

